



PTCI BROADBAND APPLICATION

CSR _____

Account Name _____ Account # _____

Deposit _____ Agreement _____

Service Address, City, State, Zip _____ New Location _____

Contact Name _____ Can Be Reached _____

Installation Date _____ AM PM

Promotion _____

INTERNET PLANS

Fiber (Residential Plans Include Whole Home WiFi)

DSL

Tarana

LTE

**Free internet installation with a one year commitment.
If the service is disconnected before the 12 months from the connection date,
an early termination fee of \$200.00 will be charged.**

Initials

High Speed Internet Installation Fee \$135.00

Note: PTCI reserves the right to install wireless or wired networking. PTCI will complete the connection to the internet, but the customer must set up all streaming and gaming providers.

Transparency Statement: PTCI is also required by the FCC to test a random set of customers for speed and latency periodically during the year. This transparency statement discloses that PTCI will contact the customer to schedule installation of updated equipment.

For information on PTCI Open Network Policy and Customer Information go to <https://www.ptci.net/policies-and-compliance/>.

Account Name _____

Account # _____

Whole Home WiFi	
Whole Home WiFi Mesh Units (available if needed)	
Provide your own router (requires PTCI premise equipment)	
Whole Home WiFi Installation Fee \$45.00	

WHOLE HOME WIFI EARLY TERMINATION CHARGE

Initials _____ If the service is disconnected before the 12 months from the connection date, an early termination fee of \$200.00 will be charged.

INTERNET, FTTP, WHOLE HOME WIFI SECURE NETWORK FOR HOME INSTALLATION AGREEMENT

Initials _____ Customer request installation of High-Speed Internet, FTTP or Whole Home Wifi Secure Network for Home/Business equipment such as modems(s), receiver(s), router, extender(s), network card(s) or any other equipment used to install the service(s) by PTCI. Customer hereby waives any warranty or claim for damages against PTCI because of this installation except for damages caused by willful negligence. PTCI shall not be liable for any damages resulting from acts of God or other intervening cause and in no event shall PTCI be liable to Customer for any consequential damages which may be incurred. PTCI assumes no responsibility or liability for access to User's home network by unauthorized person.

EQUIPMENT RETURN

Initials _____ The equipment necessary for your service will be furnished while you have service but if the service is disconnected, you are responsible for returning all equipment to a PTCI store, or charges will apply at \$75.00 up to \$223.88 per device (equipment for LTE service up to \$892.50 per device). The customer agrees to protect and ensure all leased High-Speed Internet FTTP, Whole Home WIFI Secure Network, LTE, or any other equipment used to install the service(s) against lightning, theft, collision, water damage, and other losses in the full price of the equipment. ** In the event of any malfunction of the equipment the customer shall report it to the PTCI trouble department. The customer agrees not to repair or have other attempts to repair the equipment. The customer will be liable for repairs if the manufacturer seal is broken or for any other willful damage, if the equipment is not returned in proper working conditions, the customer will be billed for the repair charges up to, but not to exceed, the full price of the equipment.

Applicant Signature _____ Date _____

Co-Applicant Signature _____ Date _____