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Billing Name(s) \_\_\_\_\_ Account \_\_\_\_\_ Date \_\_\_\_\_

CUSTOMER DEVICES		PLANS AND OPTIONS			MONTHLY	INVOICE
Agreement		Deposit				Accessories
Phone Model		1 Year Contract		Voice & Text		
IMEI		Subsidy		Data Plan		
SIM		Trade-In Value		Device Protection		
Device Cost		Finance Plan	Months	Device Payment		
Agreement		Deposit				
Phone Model		1 Year Contract		Voice & Text		
IMEI		Subsidy		Data plan		
SIM		Trade-In Value		Device Protection		
Device Cost		Finanace Plan	Months	Device Payment		<b>Invoice Total</b>
Agreement		Deposit				TAX EXEMPTION CERTIFICATE
Phone Model		1 Year Contract		Voice & Text		Federal Tax: _____
IMEI		Subsidy		Data Plan		State Tax: _____
SIM		Trade-In Value		Device Protection		I hereby certify that all charges for telecommunications service (local exchange, foreign exchange, toll message, and special service) billed under the cellular number(s) noted are official business and not for private purposes.
Device Cost		Finance Plan	Months	Device Payment		Customer Initials _____
Agreement		Deposit				
Phone Model		1 Year Contract		Voice & Text		<b>Plan(s) Total</b>
IMEI		Subsidy		Data Plan		<b>Deposit(s) Total</b>
SIM		Trade-In Value		Device Protection		<b>Total Subsidies</b>
Device Cost		Finance Plan	Months	Device Payment		<b>Total Trade-In Value</b>
Data Usage Email						<b>GRAND TOTAL DUE</b>

**SPECIAL REQUESTS:**

\_\_\_\_\_ Contract buy-out will consist of a credit applied to your PTCI account upon receiving proof of Early Termination fees charged to you by previous provider, not to the previous provider. Credit amount will not exceed \$400 per phone or \$800 per account. **Customer Initials** \_\_\_\_\_

\_\_\_\_\_ Directory Listed Number(s) \_\_\_\_\_ Your PTCI cellular number will be listed in the next PTCI directory.

\_\_\_\_\_ Confidential Number(s) \_\_\_\_\_ Your cellular number will not be listed in a directory; however, PTCI can provide your number(s) upon request if you do not check this blank.

WHEREAS the undersigned Customer has requested a confidential number(s), PTCI has agreed to provide this service arrangement upon the terms and provisions herein contained; NOW, THEREFORE, the undersigned Customer, in consideration of such service arrangement and other good and valuable considerations, does hereby agree to indemnity and save PTCI harmless from any damages which might result to it because of the confidential number(s), and the undersigned Customer does further agree to discharge said PTCI from any responsibility for the failure of the Customer to receive calls because of the confidential number.

AppleCare+ or Cellular Protection Plan							Service Commitments*			
Agreement	AppleCare+	M	F	Cell Protection	Decline A P	Email	Accept	Initials	Full Cost	Expiration Date
1										
2										
3										
4										

\*I agree to enter into a 1-year service commitment for the agreements listed above. The early termination charge is \$300 per device. I agree to pay the full cost of the smartphone if disconnected prior to 6 months.

If signing on behalf of an entity, I represent that I am a duly authorized representative of the entity shown under "Billing Name" below; and I have submitted this application in the capacity indicated as my "TITLE" below. If I am representing a corporation, I acknowledge that the execution of this document has been authorized by all necessary corporate action. IN MY INDIVIDUAL CAPACITY AND ON BEHALF OF THE ENTITY I REPRESENT, IF ANY, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND ALL OF THE TERMS AND CONDITIONS ON THIS DOCUMENT AND I AGREE TO BE BOUND THEREBY.

Billing Name(s) \_\_\_\_\_ Billing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Applicant/Auth. Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Title \_\_\_\_\_ Date \_\_\_\_\_

Co-Applicant Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Billing Name (s) \_\_\_\_\_ Account \_\_\_\_\_ Date \_\_\_\_\_

Agreement (s) \_\_\_\_\_

**CELLULAR TERMS AND CONDITIONS**

I understand that in the event of a service-impacting change or situation, PTCL may send text messages to communicate with end-users. **Cust. Initials** \_\_\_\_\_

I have been offered account freeze protection, at no cost, to protect my account from unauthorized SIM changes or port-out fraud. **Cust. Initials** \_\_\_\_\_

**DATA PLAN** | 5 GB Data Plan - Data usage will not be restricted or adjusted after reaching the selected plan limit. Usage exceeding the selected plan will be billed \$15 per gig. Data usage will be rounded up to the next increment for billing purposes. No Overage & Unlimited Data Plans - PTCL reserves the right to adjust the cell data speed of PTCL Unlimited Data subscribers who exceed 100 GB of usage on a given device within a 30-day period/billing cycle. PTCL will turn off cell data of No Overage subscribers upon reaching the selected plan limit. Data will be reinstated on the 12th of each month for Cycle 2 billing or the 27th for Cycle 1 billing. Customer will not have the option to add data to the plan once the data limit has been reached. However, you may upgrade your data plan at any time. Email provided for data usage notifications:

\_\_\_\_\_ **Cust. Initials** \_\_\_\_\_

You are responsible for paying PTCL for cellular airtime charges; SMS and data usage, including cellular services used on other cellular systems not covered by your plan, including international roamer charges; recurring monthly access, if any; optional features; any toll charges resulting from the origination of cellular calls to points outside the cellular geographical service area; and other charges or calls billed to your cellular number. Due to delayed reporting between carriers, wireless usage may be billed in a subsequent month; this usage will be charged as if used in the month billed. You accept responsibility for incoming calls to your cellular telephone from the time that you respond to the calls. There is a minimum charge for each connected call. Airtime is billed in increments. Actual airtime usage is rounded up to the next increment for billing purposes. PTCL reserves the right to increase any and all rates upon thirty (30) day notice to you. You may elect to change your plan to another generally available rate plan of PTCL at any time during the term of this Agreement. To qualify for plans, 1/2 of billable usage must be from PTCL's Oklahoma Panhandle service area. Provider's service is limited to authorized User only, is nontransferable and may not be resold.

**Cust. Initials** \_\_\_\_\_

PTCL is not responsible for the installation, operation, quality of transmission or maintenance of your cellular telephone. Service may be temporarily interrupted, delayed or otherwise limited due to 1) transmission limitations caused by atmospheric and other conditions 2) the availability of radio frequency channels 3) systems capacity limitations 4) coordination with adjacent cellular service providers; 5) equipment modifications, upgrades, relocations, failures, repair, and/or similar activities and; 6) negligence of PTCL. PTCL, therefore, assumes no duty to provide uninterrupted service to you or your authorized user. PTCL shall have no liability, and no credits shall be given to any of the above-referenced conditions arising from interruptions, delays or failures in transmission as well as 1) our negligent or willful act; 2) the failure of equipment or service not provided through PTCL facilities and 3) acts of God, fire, riots, government authorities or other causes beyond the control of PTCL. You agree the liability of PTCL, if any for interruptions, delays and failures in transmission of service (service problems) to you, whether caused by the negligence of PTCL, or otherwise is hereby limited to the allowance of a credit in the form of an adjustment for no more than the charges billed by PTCL to you for cellular service for the period during which the service problem occurred, except that no credit shall be given for recurring monthly charges, if any for a service problem of fewer than 24 hours duration. No credit shall exceed the cellular service charges billed for the period during which the service problem occurred. PTCL has the right to require that credits be applied for upon written request and to deny any request for credit for an alleged service problem where the evidence of such problem is inconclusive, or the request is otherwise unwarranted or insufficient. Except as provided above, you hereby agree that PTCL shall not be liable for, and shall be held harmless by you from and against, and you agree to indemnify PTCL for any and all claims and damages, of any kind, including specifically special or consequential damages, arising out of the use of any service and/or equipment provided under this contract, as well as any damages arising out of or attributed directly or indirectly, to service problems. You understand that for an additional fee, speakerphone equipment is available from numerous sources. This service enables you to use your cellular telephone without holding the receiver, thereby allowing you to use both hands while operating your motor vehicle.

**AN EXPLANATION OF YOUR FIRST BILL** | The activation fee. The cost of the month's access until the end of the month (prorated). The cost of next month's access according to your account. The cost of the Service Plan. Other applicable charges.

**WHAT HAPPENS IF YOU PAY LATE?** | Bills not paid by the specified date on the bill may be subject to a late fee. Bills not paid by the suspension date of the next month will be disconnected from the system. Service will be reconnected only after payment of the full amount due plus a reconnection fee (if the account has expired past 30 days) to cover the large administrative expenses of this deactivation/reactivation process. Customers who pay late will very likely lose access for those days. We do not make exceptions for this. If you mailed a check late and found your account suspended, you must provide payment for immediate reactivation. The check we receive will serve as a credit towards the following period. Communications that the check is in the mail will be ignored. Unpaid accounts past 30 days will result in account suspension. Unpaid accounts after 60 days will result in account termination. Suspension results in deactivating your account until payment has been received. Termination results in completely deleting your record. Suspension generally lasts a month or so until the system administrators 'clean up' these accounts, meaning termination. There is no set period for such maintenance. To reactivate a terminated account, you must apply for an account as you did initially, and you must repay an activation fee. Customers who reactivate suspended accounts will ultimately pay for the period the account was suspended up to 30 days, even though you were not able to access the account as an additional penalty for paying late. Customers who fail to pay for services rendered will be referred to a collection agency or legal action.

**INSUFFICIENT OR BAD CHECKS** | Returned checks will result in immediate account suspension. To reactivate, you will incur a check charge and a reconnect fee. We may also require that you pay in cash for future payments.

**TAXES** | Except for the amount, if any, of state and local tax stated on the front page of this document, the prices set forth herein are exclusive of any amount for federal, state and/or local excise, sales, use, property, retailer's occupation or similar taxes. If any such excluded tax is determined to be applicable, then you shall pay to PTCL the full amount of any such tax by the specified date on the bill.

**CREDIT INFORMATION AND DEPOSITS** | You consent to PTCL's disclosure of account information to or from credit reporting agencies, credit bureaus, private credit reporting associations, or to or from other providers of services. At any time, PTCL may require you to make a suitable deposit to be held by PTCL, and you hereby grant PTCL a security interest in such deposit, to secure the payment of all sums due hereunder as well as the performance of all other obligations you may have to PTCL whether now existing or hereafter arising, interest in the amount of that rate required by state law will be paid on your cash deposit for the period during which is held by PTCL. Upon termination of service, PTCL may apply your deposit (and any interest accrued thereon) against your bill or any other amount you owe PTCL.

**Transparency Statement** | PTCL is also required by the FCC to test a random set of customers for speed and latency periodically during the year. This transparency statement discloses that PTCL will contact the customer to schedule installation of updated equipment.

By signing below, I acknowledge that I have read and understand the terms and conditions herein.

Applicant Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Billing Name(s) \_\_\_\_\_ Account \_\_\_\_\_ Date \_\_\_\_\_

# Payment Plans

## Finance Plan iPhones | iPads | Androids 24 Months | 36 Months

Credit approval required. Zero down payment and low monthly payments are available to our most creditworthy customers; amounts for others will vary. Monthly payments exclude taxes. Upon completion of 24/36-month term, customer will own the phone. Must remain on qualifying service plan and in good standing for duration of plan. Early termination Finance balance of the financed amount owed. plan/service: If customer leaves PTCI before 24/36 payments are made on this plan, customer must pay balance of the financed amount owed.

**In the event that your device is required to be returned. It must power on and off or have no significant damage as determined by PTCI and must have all password-protected security features (e.g. Find My iPhone) turned off.**

**Remaining payments on plan will be due immediately.**

Agreement	Phone Model	IMEI	Does not Apply	Months	Monthly Cost	Purchased Price

Applicant/Auth. Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

Billing Name(s) \_\_\_\_\_ Account \_\_\_\_\_ Date \_\_\_\_\_

- \* Monthly recurring charge of \$3.99, \$4.99, \$7.99, \$8.99, or \$9.99 for your device. The charge continues unless canceled prior to the 96-month term.
- \* Full payment at purchase for a 2 year service agreement:

iPhone 16 \$149	iPhone 15 \$149	iPhone 16e 128 GB \$99	iPad 10.2" 64 GB \$69	iPad Air 11" 128 GB \$79
iPhone 16 Plus \$179	iPhone 15 Plus \$179	iPhone SE 128 GB \$79	iPad 10.9" 64 GB \$69	iPad Air 13" 128 GB \$99
iPhone 16 Pro \$199	iPhone 15 Pro \$199		iPad Air 10.9" 64 GB \$69	iPad Pro 11" 256 GB \$149
iPhone 16 Pro Max \$199	iPhone 15 Pro Max \$199	iPad Mini 64 GB \$69	iPad Pro 11" 128 GB \$129	iPad Pro 13" 256 GB \$169

**Options to cancel your monthly recurring coverage**

- Visit any of our store locations
- Call us at 1-800-562-2556
- Visit <https://www.ptci.net/applecare-cancellation/>
- Chat with us at [www.ptci.net](http://www.ptci.net) or mail a written request at PTCI c/o Customer Service, PO Box 1188, Guymon, OK 73942

**Benefits of Coverage**

- Unlimited incidents of accidental damage protection.
- Coverage begins on day of purchase.
- One stop service & support from Apple experts, with most issues resolved in a single call.
- Apple experts can answer any questions about iOS, iCloud, FaceTime, Keynote, iPhoto & other Apple-branded apps.
- Covers cracked screens, spills, & liquid submersion affecting functionality of iPhone.
- Includes repair and replacement of your iPhone as well as your battery.
- Does not cover lost or stolen iPhone.
- Does not cover cosmetic damage that doesn't affect functionality of iPhone.
- AppleCare+ is transferable to new iPhone owners who purchase phone from you.
- Customer may buy out the remainder of payments in the event of disconnect to keep AppleCare+ coverage.
- PTCI may act as an agent for the customer to cancel AppleCare+ in the event of a non-payment or disconnect.
- Customer may buy out the remainder of payments in the event of disconnect to keep AppleCare+ coverage.

AppleCare+ can be purchased from a PTCI store at the time of purchasing an iPhone or iPad. AppleCare+ can be purchased from Apple within 60 days of your device purchase. For AppleCare+ details, pricing, and to learn how to purchase, visit: <https://www.apple.com/support/products/>. Every device comes with one year of hardware repair coverage through its limited warranty and up to 90 days of complimentary support. AppleCare+ for device extends your coverage to two years from the original purchase date of your device and adds up to two incidents of accidental damage coverage. The charge will vary depending on the service provided plus applicable tax. In addition, you'll get 24/7 priority access to Apple experts via chat or phone. Device must be enrolled in AppleCare+ Plan may require, among other things, that your returned device powers on and off or has no significant damage as determined by PTCI, and must have all password-protected security features (e.g. Find My iPhone) turned off.

Agreement	Phone Model	IMEI	Accept	Decline	Month	Full	Email	Device Cost

I understand that if I decline AppleCare+ and my phone/iPad is broken during the term of this service agreement, that I will have to pay full retail price for repairs or a replacement phone(s). I also understand that purchasing AppleCare+ is only available at the time of my iPhone/iPad purchase.

Applicant/Auth. Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

# Cellular Protection Plan

Billing Name(s) \_\_\_\_\_ Account \_\_\_\_\_ Date \_\_\_\_\_

- Coverage begins on the 31st day after purchase and ends on the last day of the 24th month after purchase.
- Monthly recurring charge \$10.99.
- Includes 24-month cellular phone coverage for water damage, cracks, breaks and/or out of warranty defects.
- \$150.00 replacement fee for all smartphones.
- An additional \$25.00 will be charged for any replacement occurring in the first 90 days.
- Maximum of two (2) replacements in a 24-month period.
- \$100.00 charge for phones valued @ \$300.00 or less.
- Plan DOES NOT cover lost or stolen phones or intentional, abusive, or willful damage.

Agreement	Phone Model	IMEI	Accept	Decline	Device Cost

I understand that if I decline the cellular phone protection plan and my phone is broken during the term of this PTCI service agreement, that I will have to pay full retail price for the replacement phone(s).

Applicant/Auth. Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_