



# PTCI

# communicator

Spring 2024

## Buy local or bye-bye local

It's easy to order from a huge online retailer and have items delivered to your door. But think about it — that huge online retailer doesn't need your money. Who does? Small businesses in our community.

PTCI encourages you to make an extra effort to buy what you need locally. Our collective support of small businesses here will go a long way toward helping them stay open.



## PTCI Headquarters

PO Box 1188, Guymon, OK 73942  
800.562.2556 | ptc.net

## Perryton Store

222 S Amherst, Perryton, TX 79070  
Mon, Wed-Fri: 8:30 am-12:30 pm, 1:30-5:30 pm  
Tue: 9:00 am-12:30 pm, 1:30 pm-5:30 pm

## Spearman Store

721 W 7th, Spearman, TX 79081  
Mon-Fri: 9:00 am-12:30 pm, 1:30 pm-5:30 pm

## Canadian Store

112 N 3rd Street, Canadian, TX 79014  
Wed: 9:30 am-12:00 pm, 1:00 pm-4:00 pm

## Office Closures

May 27 - Memorial Day

## PTCI recognized area honor roll students

Each January PTCI honors seventh grade through senior year students who achieve honor roll status in the first semester with a school-specific T-shirt across all schools in our coverage area. The unique designs are only available to those whose excellence stands out in the classroom.

**Congratulations to all honor roll T-shirt recipients! PTCI is honored to honor you!**



Spearman 7th Graders



Perryton Junior High

**Sign up for paperless billing and get \$10 credit**

Offer ends April 30, 2024

- Sign up for paperless billing from the app
  - Login to your account
  - Click "Settings"
  - Click "Paperless Bill Settings"
  - Toggle switch to green under "Paperless"
- Sign up for paperless billing from your computer
  - Login to your account
  - Click "My Profile"
  - Click "Update My Printed Bill Settings"
  - Click "OFF" under "Printed Bill Status"
- Sign up or login at [ptci.smorthub.com](http://ptci.smorthub.com)
- Download the SmartHub app on your phone

View & pay your bill | Access your bill

Member since 2001. PTCI is a 501(c)(3) nonprofit organization. © 2024



## Who can call numbers on the Do Not Call List?

Telemarketing is more prevalent now than ever, causing more than 246 million phone numbers to register on the national Do Not Call list. If you've registered, you may have noticed that your registration only affects certain types of callers.

That's because the Federal Trade Commission (FTC) and the Federal Communications Commission (FCC), who administer the Do Not Call list, have limited jurisdiction. As a result, the following groups can still contact you:

- Political groups
- Charitable organizations
- Phone surveyors when their sole purpose is to conduct a survey
- Companies with whom you have a business relationship—this includes anyone from whom you've made purchases; they can call you for up to 18 months after your last purchase
- Those who have received written permission from you

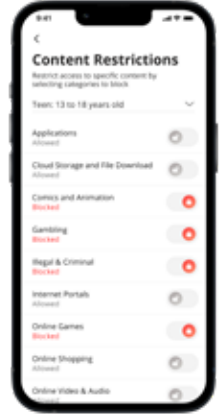
For additional details or to register your phone numbers (including both home and cell phone numbers), visit [www.donotcall.gov](http://www.donotcall.gov). Most telemarketing calls should stop within 31 days of your registration.

# PTCI provides a better WiFi experience

The free PTCI WiFi App works with PTCI's Whole Home WiFi to provide access to many different features that help keep your home WiFi network secure and under control.

### These features include:

- Advanced parental controls with customizable content filters so you can ensure your family isn't getting exposed to anything harmful
- Ability to set time limits on certain devices on your network, see what devices are connected, and kick off any unwanted devices
- Full control of your network, including changing network names and passwords
- Option to set up guest networks
- Ability to prioritize any device on the network to get the best WiFi experience



PTCI Whole Home WiFi not only allows you to control your home WiFi network but also provides you with additional security. It comes with a firewall that automatically protects your home network and ensures your router always has the latest firmware updates. This means you can enjoy a safer internet experience.

If you're interested in Whole Home WiFi, call us today at 580.338.2556 or visit [ptci.net](http://ptci.net) and chat online with a representative. If you already have Whole Home WiFi, download the PTCI WiFi App on the Apple App Store or Google Play Store for free.



## Watch for the red flags of charity scams



Sharing your blessings through charity donations is a wonderful way to give back. Unfortunately, scammers will try to take advantage of this generosity to steal your money and personal information.

Charity scams take many different forms. They may make a plea to send humanitarian aid to help malnourished orphans from a developing nation. Or the donation request might be linked to current events such as a weather disaster. While emails are still used to send these fraudulent messages, scammers are increasingly switching to social media because people tend to be less vigilant with messages on Facebook, or LinkedIn than they are with emails. Plus, social media platforms aren't filtering spam or monitoring malicious links.

### Look out for these red flags to help you spot a charity scam:

- You're asked to share personal information — such as your Social Security, credit card, or checking account numbers — before you can donate.
- You're pressured into donating right away or made to feel guilty or selfish about deciding whether to donate.
- When asked how your donation will be used, you get vague responses.
- An organization with a name closely resembling a well-known charity asks for a donation from you.
- The charity will only accept donations by prepaid debit card, gift card, or Western Union wire transfer.
- The message claims you're guaranteed to win a prize in exchange for a "donation," which is illegal.

When people fall victim to charity scams and donate, no money ever goes toward helping those in need — every penny goes to the scammers. Even worse, the personal information harvested could be used to drain bank accounts, rack up credit card charges, and steal identities.

To avoid this happening to you, always donate to real charities on their own websites instead of clicking on links in email or social media solicitations. Also, be aware that legitimate aid organizations will accept donations by credit card or check.

**If a charity scam has tricked you or someone you know, report it by filing a complaint with the Federal Trade Commission or calling 1-877-FTC-HELP.**

## You could win cash in our Directory Photo Contest

It's time to show off your talent. PTCI invites you to submit your best photo for a chance to have it featured on the cover of our next telephone directory. The person who submits the winning photo takes home \$100 in cash!

### Details for entering your photograph:

- 1) The contest is open to amateurs, hobbyists, pros, and anyone anywhere in between.
- 2) Photos must be submitted in digital, jpeg format. No more than three photo submissions per contestant.
- 3) Photos should be taken at the highest resolution of at least 300 ppi. (Photos submitted with lower resolution are not judged. To obtain higher resolution, change your camera settings to a minimum of 2550 x 3300 pixels.)
- 4) Photos must be taken within our service area. Capture its uniqueness!

**CONTEST DEADLINE IS JUNE 28, 2024. Email files to [jason.epp@ptci.net](mailto:jason.epp@ptci.net) or mail CDs/DVDs to PTCI, Attn: Directory Contest, PO Box 1188, 2222 NW Hwy 64, Guymon.**



## Follow PTCI on social media

Are you following us on our social media? We're constantly sharing product news, promotions, and things happening in our service area. Win great prizes with one of our many social media contests or find links to our live streams. You can find us on Facebook, Instagram, YouTube, and LinkedIn.



PO Box 1188  
Guymon, OK 73942

PRSR STD  
ECRWSS  
U.S. POSTAGE  
**PAID**  
AMARILLO, TX  
PERMIT NO. 664

Local Postal Customer

A hand holding a smartphone. The screen shows a security app interface with the title "Security". It includes a "RESULTS" section with a bar chart showing "3 viruses" detected today. Below that are "OPTIONS" for "Trusted Websites", "Skipped Devices", and "Intrusion Settings". The app is "Powered by ProtectIQ™".

# Get Total Home WiFi Security

## Call today and get 3 free months of Whole Home WiFi

The PTCI logo, featuring a stylized blue circular icon to the left of the letters "PTCI" in a bold, white, sans-serif font.

ptci.net