



PTCI

communicator

Fall 2024

Important tips for iPhone users

Backing up your iPhone before coming into PTCI for any kind of exchange allows you to have a copy of your important information, pictures, and videos. You can back up your iPhone through either iCloud or iTunes.

How to back up your iPhone with iCloud

- Go to settings, tap your name, and tap iCloud.
- Turn on iCloud Backup, then tap Back Up Now.
- Stay connected to WiFi until the process completes.

How to back up your iPhone with iTunes on PC

- Open iTunes on your computer.
- Follow the on-screen steps, then select your phone when it appears in iTunes.
- Click Back Up Now and wait for the process to finish.

Please back up your phone before coming to PTCI. Our policy is to not back up phones belonging to customers.

PTCI

PO Box 1188, Guymon, OK 73942
Mon, Wed-Fri: 8:00 am-5:30 pm
Tue: 9:00 am-5:30 pm
580.338.2556 | ptc.net

Office Closures

- November 28-29 - Thanksgiving
- December 24 (PM only) & 25 - Christmas Eve and Christmas Day
- January 1 - New Year's Day



GIG-CAPABLE PROVIDER



iPhone 16 Pro. Hello, Apple Intelligence.

Apple Intelligence is the personal intelligence system that helps you write, express yourself, and get things done effortlessly.* With groundbreaking privacy protections, it gives you peace of mind that no one else can access your data—not even Apple.

**Apple Intelligence will be available in beta on all iPhone 16 models, iPhone 15 Pro, and iPhone 15 Pro Max, with Siri and device language set to U.S. English, as an iOS 18 update in fall 2024. Some features and additional languages will be coming over the course of the next year.*

Call PTCI at 580.338.2556 or stop by your local PTCI store to get the latest iPhone today.



PTCI Scholarships give back to local high school students

PTCI highly values education. We help 25 local high school seniors work toward obtaining college degrees. Over the past 30 years, PTCI has awarded over \$400,000 to students in our area, each receiving a \$1,000 scholarship to attend the college of their choice.

PTCI's mission is to enhance the quality of life for our members and customers, and we feel a duty to do so. Awarding scholarships helps us meet that goal. These scholarships benefit our students but are also an investment in our region. Many students return to the area after graduating to work and enhance our communities.

Local high school seniors have until January 31 to submit their applications online. The mobile-friendly process makes it easier for students to apply, as many students use a school computer or cell phone to complete their applications. Eligible students may apply at ptci.submittable.com until 11:59 p.m. on January 31, 2025. Recipients will be announced in Spring 2025.



Elfers claims directory cover

The winner of the 2024 Directory Cover Photo Contest is Lori Elfers of Beaver. The photo was taken at Black Mesta on a field trip with the Panhandle Shutterbugs and some friends from the Tulsa area.

Lori said, "We only had a few minutes of clear sky before the clouds came in." Lori also mentioned that they were mesmerized by how dark it gets in that part of the state.

Save big with PTCI's Totally Unlimited bundle.



 **PTCI**
800-562-2556
ptci.net

Call now for Totally Unlimited

PTCI Gigaverse Esports Tournament

Save the date - Nov. 9 @ Texas Co. Activity Center

- Halo Infinite
- Super Smash Bros
- Cosplay Contest
- Vendors
- Cash Prizes
- Door Prizes

Join our Discord



www.ptci.net/gigaverse



Announcing PTCI's 3rd Annual Gigaverse Esports Tournament

PTCI's 3rd Annual Gigaverse Esports Tournament will be November 9 at the Texas County Activity Center and feature Halo Infinite, Super Smash Bros, a cosplay contest, and a vendor hall.

Cash prizes will be awarded to winners of each gaming category, and door prizes will be given away to attendees. Families with kids of all ages are welcome to join in the fun, as are school and community participants.

Registration begins October 7. Register early because competitive slots are limited! Visit ptci.net/gigaverse.



Did you know PTCI does all this?

- Supports local schools/students each year with donations, sports sponsorships, custom t-shirts for honor roll students, \$35,000 in college scholarships, and the NTCA Youth Tour in Washington, D.C.
- Supports OPSU athletics, computer team, rodeo teams and works with OPSU to incorporate student interns into PTCI's workforce.
- Supports local fire departments, police and sheriff departments, and EMTs with donations and provides extra support when affected by disasters such as fires or tornados.
- Participates in and sponsors town celebrations in Guymon, Boise City, Beaver, Laverne, Texhoma, Perryton, Spearman, Gruver, and Canadian.
- Generously supports all Chambers of Commerce in our service territories.



PTCI joins the fun at county fairs

Fair season was in full swing, with the Texas County Fair kicking things off in mid-August. PTCI was the title sponsor of the event. The Beaver County Fair moved up to August with the added flare of combining it with the World Cow Chip Throwing Contest, and the Cimarron County Fair took place in mid-September.

PTCI was there to help celebrate these traditional events and the rural values they represent. Thank you to the hard-working staff, volunteers, and attendees who made these great county fairs possible.



Statement of Nondiscrimination

Panhandle Telephone Cooperative, Inc. is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, and the Age Discrimination Act of 1975, as amended, the Americans with Disabilities Act as amended and The Genetic Information Non-Discrimination Act of 2009. In accordance with Federal law and the U.S. Department of Agriculture's policy, this institution is prohibited from discriminating based on race, color, national origin, sex, religion, genetic information, age, disability, and where applicable, marital status, familial status, parental status, sexual orientation, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.)

Persons with disabilities who require alternative means for communication of program information (braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (TDD).

This institution is an equal opportunity provider and employer.

The person responsible for coordinating this organization's nondiscrimination compliance efforts is Jana Wallace, Chief Executive Officer. Any individual, or specific class of individuals, who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint of discrimination. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all the information requested on the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, DC 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

Gigaverse Word Search

To be qualified for a drawing for a \$20 credit toward your PTCI services, mail your completed puzzle to: PTCI, Attn: Puzzle, PO Box 1188, Guymon, OK 73942, or drop it into the envelope with your monthly payment.

V B E J G M H E M C
M F V J U J X E B H
C O N T R O L L E R
X T E A M G S U H N
S B J M N Q W D S X
A S O I T Y I Y C G
G B M X W P T U O T
Y A U U E V C O M K
G J U P H R H L M R
T Q F H F C I U U X
U I A C G Z R P N T
Y L O D N E T N I N
O A G J V H S A T E
S R L D L T F N Y M
P E J P R V N Q V A
H M M O S X Z G W N
O T P P O O L I O R
W S K V Y O C M N U
E L A E I K J D F O
I N Y D V K F V H T

- COMMUNITY
- CONTROLLER
- COSPLAY
- ESPORTS
- GAMING
- HALO
- NINTENDO
- SWITCH
- TEAM
- TOURNAMENT
- XBOX

Name: _____
Phone: _____
Email: _____

Coalleen Quesenbury of Hooker, Ida Wester of Guymon, and Don White of Hooker are the lucky winners of our puzzle drawing. They will receive a \$20 PTCI bill credit. Congratulations!

October is National Cybersecurity Awareness Month

National Cybersecurity Awareness Month spotlights cybersecurity as a shared responsibility that affects all Americans. It's a collaborative effort between the U.S. Department of Homeland Security and its public and private partners, including the National Cyber Security Alliance. The goal is to raise awareness about the importance of cybersecurity to help individuals stay safe and secure online.

As threats to technology and confidential data become more common, it's important to take steps to reduce your chances of being affected. Here's what the Cybersecurity & Infrastructure Security Agency recommends:

- **Turn on Multifactor Authentication** – This makes it significantly less likely your accounts will get hacked.
- **Update Your Software** – It's best to turn on automatic updates.
- **Think Before You Click** – More than 90% of successful cyber-attacks start with a phishing email.
- **Use Strong Passwords** – A password manager allows you to generate and store unique passwords.

PTCI encourages you to focus on cybersecurity not just in October, but all year long.



Download the PTCI WiFi App today!

Download the PTCI WiFi App

The PTCI WiFi App is a free app that works with our Whole Home WiFi. It gives Whole Home WiFi users the power to control every part of their home network from their phone. Features of the app include security alerts, parental controls, content filters, device prioritization, network monitoring, speed tests, the ability to set up a guest network, change your WiFi password, and more.

[Download the PTCI WiFi App for free from the App Store or Google Play Store. Learn more at \[ptci.net\]\(https://ptci.net\).](#)

Understanding CPNI rules

Customer proprietary network information (CPNI) is the data collected by PTCI and other telecommunication companies about a consumer's telephone calls. It includes the time, date, duration and destination number of each call, the type of network a consumer subscribes to, and any other information that appears on the consumer's telephone bill.

Telemarketers or customer service agents working on behalf of telephone companies must go through an additional customer authentication layer and ask for the customer's consent before accessing the billing information or before using or sharing that information for any purpose, including but not limited to offering an upsell or any change of services. Usually, this takes place at the beginning of a call from the telemarketer to the telephone subscriber.

The U.S. Telecommunications Act of 1996 granted the Federal Communications Commission (FCC) authority to regulate how CPNI can be used and to enforce related consumer information privacy provisions. The 2007 FCC CPNI Order rules further restricted CPNI use and created new notification and reporting requirements.



PO Box 1188
Guymon, OK 73942

PRSR STD
ECRWSS
U.S. POSTAGE
PAID
AMARILLO, TX
PERMIT NO. 664



Local Postal Customer

You can text PTCI

Have you ever wished you could text PTCI? Well, now you can! PTCI has local text support available to answer questions such as these:

- Why is my WiFi buffering?
- When is my internet service scheduled to be installed?
- Can you help me make a change to my account?

Text us at [1.800.562.2556](tel:18005622556).



PTCI

BLOCKING 22,620 SECURITY THREATS IN AUGUST

Protect your devices & data with the PTCI WiFi App

[Protect your home today!](#)

Security Alarm
Web Threat

Date
April 1, 2022 7:45 PM

Source IP
192.168.1.231

Device
Dad's Galaxy

URL
malware.wicar.org/data/eicar.com

Action
Block