



PTCI

communicator

Fall 2024

Esports Tournament coming November 9

PTCI's 3rd Annual Gigaverse Esports Tournament will be November 9 at the Texas County Activity Center and feature Halo Infinite, Super Smash Bros, a cosplay contest, and a vendor hall.

Cash prizes will be awarded to winners of each gaming category and door prizes will be given away to attendees. Families with kids of all ages are welcome to join in the fun, as are school and community participants.

Registration begins October 7. Register early because competitive slots are limited! Visit ptci.net/gigaverse.



PTCI offers ten \$1,000 scholarships to local seniors

Apply online ptci.submittable.com
Deadline: 1/31/25

PTCI Headquarters

PO Box 1188, Guymon, OK 73942
800.562.2556 | ptci.net

Perryton Store

222 S Amherst, Perryton, TX 79070
Mon, Wed-Fri: 8:00 am-5:30 pm
Tue: 9:00 am-5:30 pm

Spearman Store

721 W 7th, Spearman, TX 79081
Mon, Wed-Fri: 8:00 am-5:30 pm
Tue: 9:00 am-5:30 pm

Canadian Store

112 N 3rd Street, Canadian, TX 79014
Wed: 9:30-12:00pm, 1:00 pm-4:00 pm

Office Closures

November 28-29 | Thanksgiving Holiday
December 24 (PM only) | Christmas Eve
December 25 | Christmas Day
January 1 | New Year's Day

How much speed do you need?

If your home internet seems slow, it may be time for an upgrade. Consider these factors:

- **Number of Users and Devices:** How many different devices are people typically using at the same time? (Computers, smartphones, tablets, gaming consoles, smart TVs, smart home devices, etc.)
- **Streaming Shows and Movies:** How often does your household watch TV or movies on services such as Netflix, Hulu, YouTube, Max, Disney +, etc.?
- **Video Chat:** How often does your household use video chat or make internet phone calls? (FaceTime, Zoom, Discord, Google Workspace Video, etc.)
- **Gaming:** How often do people play online games on PC, PlayStation, Xbox, Nintendo Switch, or smartphones?
- **Streaming Audio:** How often does your household stream audio on apps such as Spotify, Pandora, Amazon Alexa, or Google Home?
- **Uploading Video:** Do you have a video doorbell or security camera? These can require higher upload speeds. (PTCI's fiber plans offer symmetrical speeds for a great upload experience.)

Call 800.562.2556 for help picking the right internet plan for you.

Understanding CPNI rules

Customer proprietary network information (CPNI) is the data collected by PTCI and other telecommunication companies about a consumer's telephone calls. It includes the time, date, duration and destination number of each call, the type of network a consumer subscribes to, and any other information that appears on the consumer's telephone bill.

Telemarketers or customer service agents working on behalf of telephone companies must go through an additional customer authentication layer and ask for the customer's consent before accessing the billing information or before using or sharing that information for any purpose, including but not limited to offering an upsell or any change of services. Usually, this takes place at the beginning of a call from the telemarketer to the telephone subscriber.

The U.S. Telecommunications Act of 1996 granted the Federal Communications Commission (FCC) authority to regulate how CPNI can be used and to enforce related consumer information privacy provisions. The 2007 FCC CPNI Order rules further restricted CPNI use and created new notification and reporting requirements.



Perryton Teachers Breakfast and Wheatheart Block Party

PTCI showed our appreciation for the teachers at Perryton ISD with breakfast on their first day of school. We appreciate the hard work and commitment these teachers make to better our communities through education.

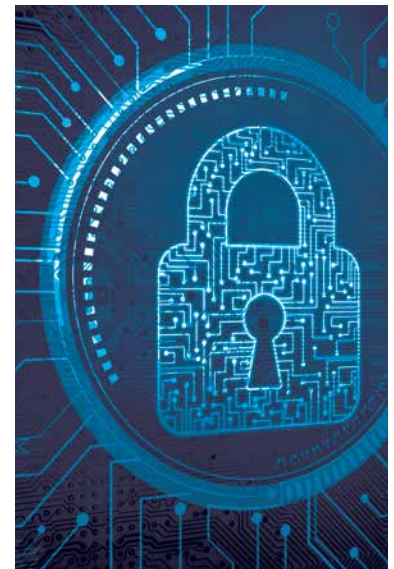
The Wheatheart of the Nation Celebration commemorates when Perryton was founded in 1919. It's a way our community can come together to celebrate what makes Perryton great with family, friends, and neighbors. Several PTCI employees cooked and wrapped a thousand sausage-on-a-stick snacks then served them on the Ochiltree County Courthouse lawn with cold water. It was wonderful to participate in this event and feed our community.



What makes Whole Home WiFi different

PTCI isn't just committed to providing a great WiFi experience but a superior one. Whole Home WiFi is our unique solution. When installed, PTCI technicians test on location to ensure every part of your home is covered. With PTCI's advanced WiFi 6 routers, you have a more secure and reliable WiFi signal in your home that we manage, so you don't have to go through the hassle of installing complicated firmware updates to keep your network safe. The PTCI WiFi App is free with Whole Home WiFi. The app makes your network even more secure with parental controls, content filters, and our ProtectIQ firewall. Set up guest networks, see what devices connect to your WiFi, and be alerted to any threats that try to get in. These features all work together to make sure Whole Home WiFi is the best WiFi solution for you and your family.

If you're interested in Whole Home WiFi, call us today at 800.562.2556 or chat with us at ptci.net.



October is National Cybersecurity Awareness Month

National Cybersecurity Awareness Month spotlights cybersecurity as a shared responsibility that affects all Americans. It's a collaborative effort between the U.S. Department of Homeland Security and its public and private partners, including the National Cyber Security Alliance. The goal is to raise awareness about the importance of cybersecurity to help individuals stay safe and secure online.

As threats to technology and confidential data become more common, it's important to take steps to reduce your chances of being affected. Here's what the Cybersecurity & Infrastructure Security Agency recommends:

- **Turn on Multifactor Authentication** – This makes it significantly less likely your accounts will get hacked.
- **Update Your Software** – It's best to turn on automatic updates.
- **Think Before You Click** – More than 90% of successful cyber-attacks start with a phishing email.
- **Use Strong Passwords** – A password manager allows you to generate and store unique passwords.

PTCI encourages you to focus on cybersecurity not just in October, but all year long.

Did you know PTCI does all of this?

- Supports local schools/students each year with donations, sports sponsorships, custom t-shirts for honor roll students, \$35,000 in college scholarships, and the NTCA Youth Tour in Washington, D.C.
- Supports OPSU athletics, computer team, rodeo teams and works with OPSU to incorporate student interns into PTCI's workforce.
- Supports local fire departments, police and sheriff departments, and EMTs with donations and provides extra support when affected by disasters such as fires or tornados.
- Participates in and sponsors town celebrations in Guymon, Boise City, Beaver, Laverne, Texhoma, Perryton, Spearman, Gruver, and Canadian.
- Generously supports all Chambers of Commerce in our service territories.





PO Box 1188
Guymon, OK 73942

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PERMIT NO. 664



Congratulations to our Kick for A GIG winner in Spearman, TX! Eliana Arzate makes a huge field goal to win a year of free Gig speed internet!

Local Postal Customer



BLOCKING 22,620 SECURITY THREATS IN AUGUST

Protect your devices & data with the PTCI WiFi App

[Protect your home today!](#)

Security Alarm
Web Threat
Date
April 1, 2022 7:45 PM
Source IP
192.168.1.231
Device
Dad's Galaxy
URL
malware.wicar.org/data/eicar.com
Action
Block