



A reminder of our policies regarding customer information

Under Federal Communication Commission (FCC) rules, telephone companies like PTCI are responsible for maintaining the security and confidentiality of Customer Proprietary Network Information (CPNI). Please remember that we follow the policies below when discussing CPNI with our customers:

- When opening a new account with PTCI, you must show a photo ID to prove your identity.
- We can only discuss account information with people authorized by the account owner.
- For some routine customer service issues, CPNI can be addressed if you have the bill or call detail information you wish to discuss.
- When you call with account questions, we must authenticate you by requesting your pre-established password, calling you back at a telephone number provided by PTCI, or sending the information to your street or email address of record.

Keeping your information secure is extremely important to PTCI. If you have any questions or want clarification on these policies, please call 580.338.2556.

Let PTCI's Managed Services meet your business IT needs

Just like larger companies, small and medium-sized companies need to operate efficiently and effectively. But IT resources are often very limited with smaller businesses. PTCI's Managed Services Firewall can fill the gap by providing you with access to the best WiFi network, cybersecurity, data recovery, and disaster recovery solutions.



PTCI's Managed Services Firewall enable your business to increase operational efficiency and cost-effectiveness while you focus on your business, not on technology. They offer:

- Protection against phishing attacks, intrusion vulnerability, application/URL filtering, virus attacks, malware, spam, and ransomware
- Entry point security you can customize for your business — block unwanted websites and get daily reports on internet usage and thwarted cyberattacks

You've worked hard to make your business a success. Stay ahead of cybercrime and gain peace of mind with network monitoring from PTCI's Managed Services Firewall. Call 580.338.2556 to learn more.

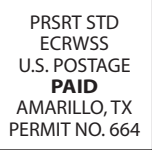
PTCI takes part in Guymon Elementary Land Run

The gun fired at high noon, and families with covered wagons raced toward free plots of land to call their own. It happened in 1889 to settle lands in Oklahoma Territory, and Guymon fifth graders reenacted the historic event on May 4. Families made up of Guymon Elementary students had to run from the starting line to a plot of land, pull their stake, and take it to claim the deed to the land. Students also participated in a tug-of-war, egg toss, bucket brigade, and PTCI was there to cover it all for our YouTube channel. PTCI also cooked hamburgers for part of the kids' lunches.



Brats & Broadband events say thanks to customers

PTCI showed our appreciation for our ILEC service area customers with Brats & Broadband events in Boise City, Beaver, Guymon, and Laverne. PTCI's Daniel Mesta and Jason Epp cooked up a bratwurst lunch for the large crowds that showed up as a way to say thank you to all our loyal customers. PTCI is working hard to bring gigabit-capable fiber internet not only to our towns, but to the farms and ranches throughout the Oklahoma Panhandle.



Local Postal Customer



Happy Independence Day from PTCI

On July 4, we celebrate the land of the free and the home of the brave with family, friends, and neighbors. We also celebrate America's 247th birthday. We hope you can make the most of July — from watching colorful fireworks on Independence Day to enjoying backyard barbeques all month long.

Let us know if you'd like to upgrade any of your PTCI services to accommodate the changing needs of your household. We can also help you explore technology that may be new to you, such as video calls and streaming services.



PTCI at Pioneer Days Parade and Rodeo

Candy, flying cows, and a "high-speed internet warning" filled the air of the 2023 Pioneer Days Parade, which was themed "Wind Forever," in downtown Guymon. PTCI's Doris Valle, Terri Hertensen, Loyda DeLaRosa, Toni Mathis, and Daniel Mesta rode in the parade and gave out tons of goodies.

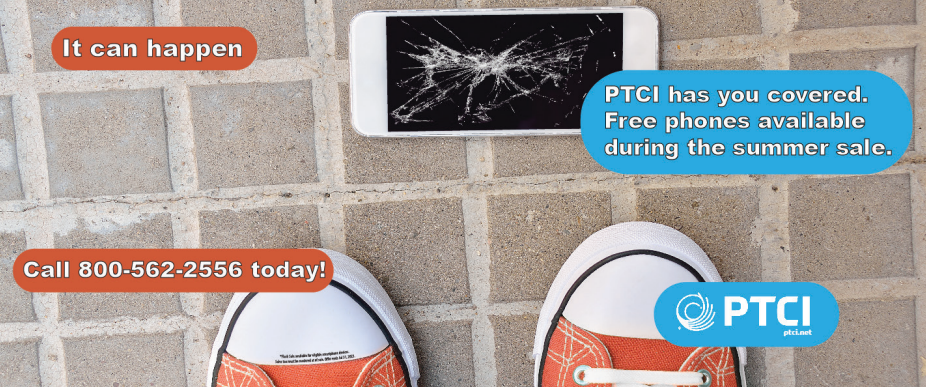
PTCI sponsored the rodeo video replay board, the Gold Buckle roping box, and free WiFi at Henry C. Hitch Pioneer Arena and Texas County Activity Center for PTCI cellular customers.

You can catch the parade footage at youtube.com/user/ptcivideo.



PTCI
PO Box 1188, Guymon, OK 73942
580.338.2556 | ptci.net

Office Closures
July 4 - Independence Day
September 2 & 4 - Labor Day Weekend





Call before you dig

Communication lines, electrical lines, water lines, gas lines, and sewer lines can all be found below the surface of the ground. Oklahoma state law requires you to notify the One-Call System at least 48 hours (excluding Saturdays, Sundays and legal holidays) before you start digging or doing any of the following activities:

- Planting trees
- Installing decks or mailboxes
- Digging for patios and sidewalks
- Installing or repairing drain tile
- Fencing
- Well drilling
- Burying wire, pipe, or dead animals
- Digging a foundation
- Setting a pole
- Cultivating or plowing at depths greater than 18 inches
- Ditch cleaning or grading

To request a line location, you can call 811, visit okie811.org, or download the app in the Apple App Store or Google store.

New business listings

Guymon		
Roberts Partners LLC	580.338.8792	
Jessica Pena Agency	580.338.2000	
Champion Feeders LLC	580.338.8575	
Extraordinary Hair Studios	580.338.5334	
The Strip Meat Co	580.338.5754	
Laverne		
Parkview Pals Daycare	580.921.7257	
Big Five		
Community Services	580.921.5750	
Collective Roots Foods	580.921.7668	
Beaver		
Beaver Lumberyard	580.625.2742	
Reynoso Tax & Services	580.625.0249	

PTCI sponsored the OPSU Doc Gardner Memorial Rodeo All-Around Cowboy Saddle

Zane Kilgus of Northeastern Oklahoma State University was the 2023 champion. PTCI's Terry Green and Shelbie Rose, Oklahoma Panhandle State University Assistant Rodeo Coach, presented Zane with his new saddle. Congratulations, Zane!



Free swim nights in July

Sponsored by your local co-ops, TCEC and PTCI, these free swim nights are a great way to make a splash this summer. You'll also enjoy free snacks, drinks, and giveaways!

Hooker: July 10, 5-7 pm
Boise City: July 17, 5-7 pm
Beaver: July 24, 5-7 pm
Texhoma: July 31, 5-7 pm

Remember, the best place to stay cool is at the pool.



Land of the Free
Because of the Brave
Thank you for your service.

Shane Evans, Air Force
Casey Keenan, Army Reserves
Frank Salgado, Coast Guard
Joseph Decker, Army & National Guard
Michele Quesenbury, National Guard
Mitch Beckley, Marine Corps
Rich Austin, Marine Corps
Jason Iverson, Air Force

Congratulations to the 2023 recipients of PTCI's \$1,000 Scholarship!

Each year PTCI awards \$20,000 in scholarships. \$1,000 will be given to local high school seniors to attend college or trade school. Twelve different schools have been selected by students for higher learning. Seven high schools are represented by PTCI Scholarships.

Callie Bell
Felt High School

Macy Bentley
Laverne High School

Bailey Boyd
Turpin High School

Presley Brown
Laverne High School

Whitley Cash
Laverne High School

Lauren El-Amoudi
Guymon High School

Anahi Espinoza
Guymon High School

Valeria Faudoa
Guymon High School

Savannah Fischer
Hooker High School

Kenna Garcia
Guymon High School

Derek Keenan
Texhoma High School

Bethel Kifle
Guymon High School

Emma Montgomery
Guymon High School

Ashley Ramirez
Guymon High School

Reagan Romero
Turpin High School

Samuel Scott
Laverne High School

Charley Thrasher
Texhoma High School

Kenna Vaughan
Laverne High School

JayCee Vega
Boise City High School

Zack Quesenbury
Guymon High School



PTCI Annual Meeting brings panhandle community together

Almost 1,000 members and guests attended PTCI's 2023 Annual Meeting, held Thursday, April 13. Hunny's served a delicious barbeque meal before the meeting. PTCI's CEO, Jana Wallace, updated attendees about the cooperative's status. Marketing Manager, Elizabeth Brown, presented \$5,000 in cash prizes to winning members. PTCI also gave door prizes to all members who attended the meeting.

Get ready for 10-digit dialing for local calls

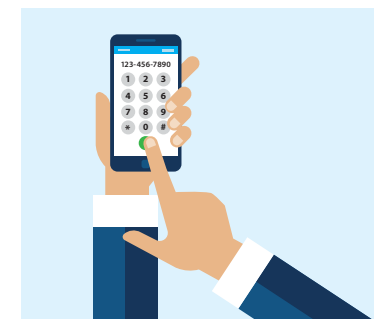
In July 2020, the Federal Communications Commission adopted an order approving the designation of 988 as the 3-digit dialing code to reach the National Suicide Prevention Lifeline. To facilitate implementation, area codes in 37 states where the 988 prefix is a working prefix and which now use 7-digit local dialing must switch to 10-digit local dialing.

Beginning July 5, 2023, you should start dialing 10-digits for all calls, including local calls. If you forget to do so during this transition period, your calls will still be completed. But starting January 31, 2024, you'll be required to dial 10-digits when making a local call. Failure to do so will prompt a recording, reminding you to redial using 10 digits.

In addition to changing your dialing routine, you'll also have to reprogram 7-digit local numbers to 10-digit numbers in any device that automatically makes calls for you, including:

- Speed dial feature on a phone
- Home security equipment
- Personal emergency response system

For more details, visit www.ptci.net.



Word search for Summer

To be qualified for a drawing for a \$20 credit toward your PTCI services, mail your completed puzzle to: PTCI, Attn: Puzzle, PO Box 1188, Guymon, OK 73942, or drop it into the envelope with your monthly payment.



F X C W N D X F V L
Y N R F O Y L P S S
W O B E I S J T E Y
G B K H T B G R Q M
N A B M A U E T E M
I L M G C Y O R Y E
M D W I I C G R U T
A M J Q N R B V H R
E J B A U G L A C I
R H L A M O K G L C
T P Q P M R H L K A
S D B X O M A B T L
B J O W C W X T P W
V X T V E M A I L B
B E D R O W S S A P
N G I G A B I T A W
T F P G V D Q Z Q I
J O X Q A K C Q M F
D N Y J I K M Y W I
N R I R N O N F F U

COMMUNICATION	PASSWORD
FIREWALL	SYMMETRICAL
NETWORK	FIBER
STREAMING	GIGABIT
EMAIL	ROUTER
GAMING	WIFI

Name: _____
Phone: _____
Email: _____

Jane Fain of Felt is the lucky winner of our puzzle drawing. Jane will receive a \$20 PTCI bill credit. Congratulations!