



# PTCI

# communicator

Winter 2023

## More connected devices demand higher internet speeds

Have you noticed your internet-connected devices slowing down or lagging lately? Perhaps Santa delivered lots of “tech toys” to your house last month, and now you realize you need more internet speed to keep them all running smoothly.



PTCI has the fastest and most reliable internet around. We recommend a speed of at least 250 Mbps if your household has many connected devices being used simultaneously. This could include smartphones, computers, tablets, smart TVs, smart home devices, and many others.

**If you're not sure what speed you need, give us a call at 800.562.2556. Based on your number of devices and online activities, we'll help you decide which PTCI internet plan will work best for you.**

### PTCI Headquarters

PO Box 1188, Guymon, OK 73942  
800.562.2556 | ptc.net

### Perryton Store

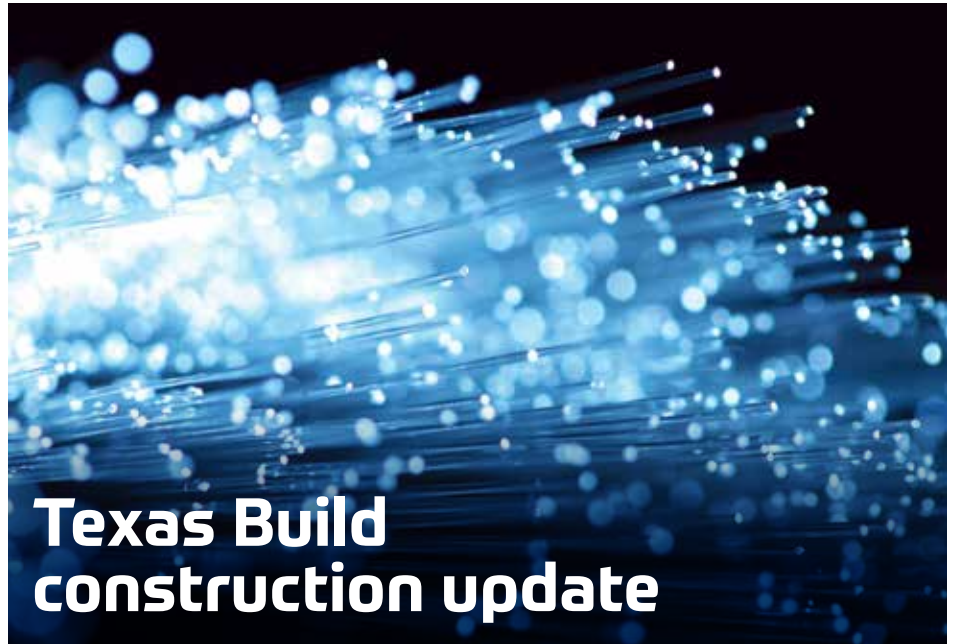
222 S Amherst, Perryton, TX 79070  
Mon, Wed-Fri: 8:30 am-12:30 pm, 1:30-5:30 pm  
Tue: 9:00 am-12:30 pm, 1:30 pm-5:30 pm

### Spearman Store

721 W 7th, Spearman, TX 79081  
Mon-Fri: 9:00 am-12:30 pm, 1:30 pm-5:30 pm

### Canadian Store

112 N 3rd Street, Canadian, TX 79014  
Wed: 9:30 am-12:00 pm, 1:00 pm-4:00 pm



Happy New Year from PTCI and our crews! PTCI has much to celebrate as our Fiber-to-the-Home (FTTH) project continues to give our members in the Texas Panhandle access to Gigabit broadband options that many larger cities and metropolitan areas lack.

“PTCI is actively expanding our FTTH footprint in our Texas towns. Our three-year goal is to have all coax and copper-based customers transitioned to fiber. We are also keeping a close eye on state and federal funding to expand our FTTH deployment where feasible,” said Brian Hough, PTCI Director of Plant Operations. “During the final stretch of 2022 and through the beginning of 2023, we will be transitioning 600 homes in Perryton to fiber.”

Thank you to our many customers for allowing PTCI to bring you top-notch communications technology.

## REMINDER: Order honor roll t-shirts for 7th-12th grade students

It's the time of year when PTCI will reward your 7th through 12th grade honor roll students. This year we've returned to giving out a free, custom-made t-shirt for making good grades! Remind your children to order their t-shirts this month.

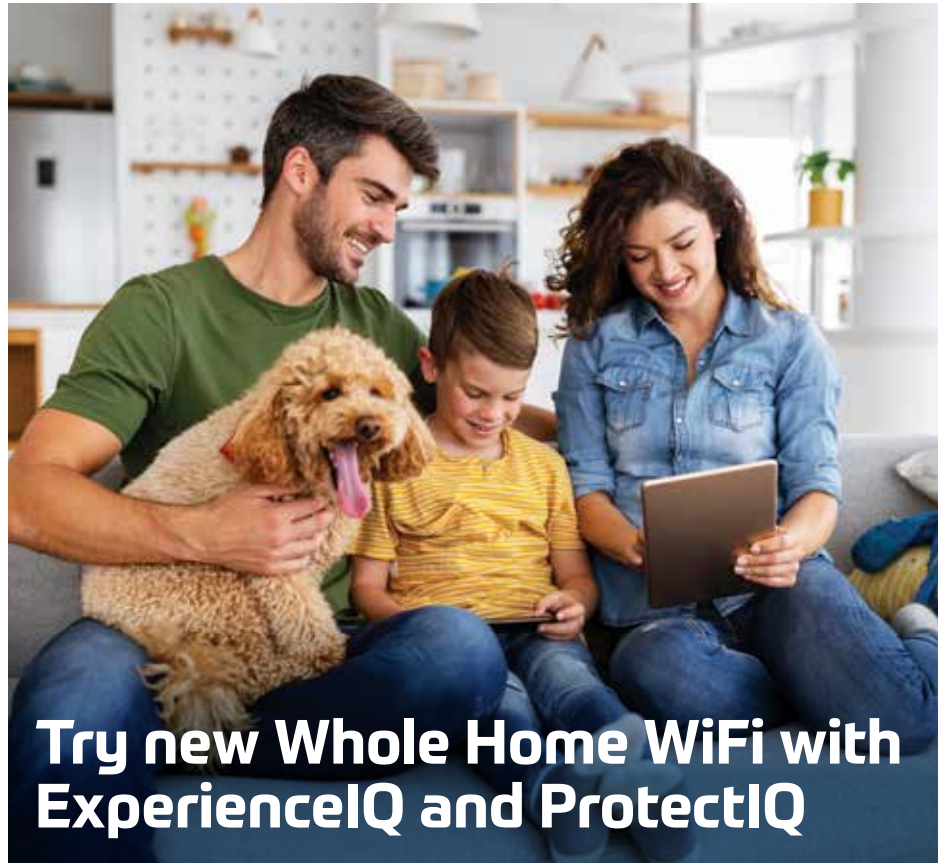
**The deadline is Friday, January 27, 2023. Order forms will be at their school office. You can get more information through your school counselor or office personnel.**

## Prepare for cybersecurity issues

With a new year comes new tricks that hackers will use to try to access your valuable information. Here are some tips to help you be prepared:

- **Create strong passwords.** Good passwords are paramount for keeping your information secure. Keyloggers are malicious software designed to crack easier passwords. A unique password comprised of lowercase letters, capital letters, numbers, and symbols will help keep keyloggers at bay.
- **Stay current with updates.** Always keep your computer, smartphone, and other devices up to date. Software updates often come with new security patches that help make your devices less vulnerable to attack.
- **Use a protection firewall.** A good firewall will help block any unwanted attempts to enter your computer's system. Ask PTCI about Whole Home WiFi's ProtectIQ, which can protect your system from viruses and malware.

**PTCI wants to help you have a secure 2023!**



PTCI is introducing a revolutionary personalized service providing safe, fast, and reliable internet that covers your whole home—all managed from your smartphone on the new PTCI WiFi App. PTCI Whole Home WiFi with WiFi 6, the most advanced WiFi available, is optimized for performance in today's busy smart home environments and starts with 100% free installation.

PTCI will deliver your system, optimize your WiFi coverage, and connect your devices. From the free intuitive PTCI WiFi App, you can enable a guest WiFi network, manage network access, set up parental controls, and enjoy secure protection from malware and viruses. Subscribers can enjoy a stress-free, worry-free experience with PTCI Whole Home WiFi installed, supported, and managed by us. PTCI Whole Home WiFi gives reliability you can count on.

The PTCI WiFi App is available for Android or Apple smartphones and is completely free to PTCI Whole Home WiFi subscribers. Customers with the GigaSpire BLAST router installed in their home will also have access to ExperienceIQ and ProtectIQ through the app. ExperienceIQ gives subscribers the capability to manage screen time, content, and network access. ProtectIQ helps you keep a lock on your network and alerts you when any unwanted visitors try to enter.



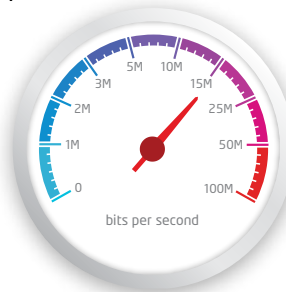
**Sign up for PTCI Whole Home WiFi today and get it FREE FOR THREE MONTHS. Visit [ptci.net](https://ptci.net) or call 800.562.2556.**



## The importance of upload speed

Not all internet packages are created equal. For many years, internet service providers have treated upload speed as a second thought, focusing only on achieving fast download speeds. But upload speeds are just as important as download speeds in 2023.

Upload speeds affect gaming, live streaming, posting videos or pics to social media, video doorbells, remote work, and online schooling. Because PTCI understands the importance of both download and upload speeds, all of our fiber plans offer symmetrical speeds. In other words, if you choose our 1 Gbps plan, you'll get 1 Gbps down and 1 Gbps up.



**Make sure your internet connection isn't stuck in the last decade. Call PTCI today at 800.562.2556 or visit [ptci.net](http://ptci.net) to check out the great symmetrical plans we have available.**

## Cold-weather care for mobile devices

Smartphones and tablets don't like cold weather. When a lithium-ion battery is exposed to low temperatures, it can drain faster than normal or indicate it has ample power remaining and then suddenly go dead. Low temperatures can also make a device's glass surfaces more sensitive to cracks and breaks.

To keep your device from getting too cold, don't leave it for long in frigid places such as a parked car. It's best to stash it inside pockets closest to your person, where it can absorb some of your body heat. In the event your device does shut down, don't restart it until you're inside and have given it time to warm up. Restarting immediately could cause more harm and shorten your battery life.

To learn more, consult the manufacturer's website.



## PTCI scholarship gives back to local students

PTCI values education, and every year we help five local high school seniors work toward their goals of obtaining college degrees. Over the past 30 years, PTCI has awarded over \$350,000 to area students. Each receives a \$1,000 scholarship to attend the university of their choice.

Part of PTCI's mission is to enhance the quality of life for our members and customers, and we feel a duty to do so. Awarding scholarships helps us meet that goal. These scholarships benefit our students and are an investment in our region. After graduating, many students return to the area to work and enhance our communities.

This year, area high school seniors have until January 31 to submit their applications online. The mobile-friendly process makes it easier for students to apply, and they often use a school computer or cell phone to complete their applications.

**Eligible students may apply at [ptci.submittable.com](http://ptci.submittable.com) until 11:59 pm on January 31, 2023. Recipients will be announced later in the spring.**



# Christmas in Canadian

PTCI joined in on the holiday festivities at the Christmas in Canadian event on Saturday, December 3. There were games, train rides, food, and fun for all. PTCI handed out candy canes and fiber lights to all the kids who stopped by our booth. Thank you, Canadian, for letting us be a part of your celebration in the park!



PO Box 1188  
Guymon, OK 73942

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AMARILLO, TX  
PERMIT NO. 664

Local Postal Customer



An advertisement for Total Home WiFi Security. On the left, a hand holds a smartphone displaying a "Security" app interface. The screen shows "RESULTS" for "Today" with 3 items: 0 missed, 1 blocked, and 2 items in a bar chart. Below are "OPTIONS" for Trusted Websites (0), Skipped Devices (3), and Intrusion Settings. At the bottom, it says "Powered by ProtectIQ™". On the right, large white text reads "Get Total Home WiFi Security" and "Call today and get 3 free months of Whole Home WiFi". The PTCI logo and "ptci.net" are at the bottom right.