

For Office Use Only		
Deposit		

Billing Name (s)	Billing Address	
Account #	Activation Date	
Service Order #	Agreement #	
Rep Name & #	Promo	
Home Phone #	Cell Phone #	

### **High-Speed Internet**

<b>Broadband Plans</b>		Residential	1	Business			
100 Mbps download		\$59.99		100 Mbps download		\$67.99	
-	100 Mbps upload			- 50 Mb	ps upload		
250 Mbps download		\$85.99		250 Mbps download		\$93.99	
-	250 Mbps upload			125 Mb	ps upload		
1 Gbps download		\$115.99		1 Gbps download		\$159.99	
-	1 Gbps upload			500 Mb	ps upload		
2 Gbps download	(Canadian Only) 2 Gbps upload	\$199.99					
High Speed Internet installation charge \$135.00							
	Not Available	in All Areas		*Some Restrictions Apply	/		

## Whole Home WiFi and Streaming Care

Whole Home WiFi unit	\$10.99 per mo	
Whole Home WiFi unit plus one WiFi extender	\$13.99 per mo	
Whole Home WiFi unit plus two WiFi extenders	\$18.99 per mo	
Whole Home WiFi unit plus three WiFi extenders	\$23.99 per mo	
Whole Home WiFi Installation	\$45.00	
Streaming Care	\$3.50 per mo 12-month minimum	
		(initials)

# **TechShield**

TechShield Total Tech Premium	\$15.99 per mo	
TechShield Professional	\$14.99 per mo	
TechShield	\$6.99 per mo	
Total Tech Premium	\$9.00 per mo	
File Hopper 250GB	\$14.95 per mo	
One time set-up fee	\$4.95	
Secure remote install	\$24.95	

PTCI reserves the option to install wireless or wired networking.

Note: PTCI will complete the connection to the internet but customer must set up their account with game console provider.

Whole Home WiFi Early Te	<u>ermination Charge</u>			
Elapsed Time	Amount Due			
If disc any time less than to	welve (12) months	\$200.00		
Applicant Signature			Date	
Co Applicant Signaturo			Data	
Co-Applicant Signature			Date	

\*\*\*If installed under a promotion, customer will be required to sign a one-year commitment\*\*\*

Transparency Statement: PTCI is also required by the FCC to test a random set of customers for speed and latency periodically during the year. This transparency statement discloses that PTCI will perform these tests. If additional equipment is required for a selected customer for this testing, PTCI will contact the customer to schedule installation of the equipment.

For information on PTCI's Open Network Policy and Customer Information go to <u>http://www.ptci.net/terms-compliance-regulation</u>.

### High Speed Internet FTTP, Whole Home WiFi Secure Network for Home Installation Agreement

Customer requests installation of High Speed Internet, FTTP or Whole Home WiFi Secure Network for Home equipment such as modem(s), Receiver(s), broadband router, extender (s), network card(s) or any other equipment used to install the service(s) by PTCI. Customer hereby waives any warranty or claim for damages against PTCI because of this installation except for damages caused by willful negligence. PTCI shall not be liable for any damages resulting from acts of God or other intervening causes and in no event shall PTCI be liable to Customer for any consequential damages which may be incurred. PTCI assumes no responsibility or liability for access to User's home network by unauthorized person.

Applicant Signature	Date	
Co-Applicant Signature	Date	
High Speed Internet Early Termination ChargeElapsed Time:Amount DueIf disc any time less than twelve (12) months	\$200.00	
Applicant Signature	Date	
Co-Applicant Signature	Date	

#### **EQUIPMENT RETURN**

Equipment will be furnished while you have service but must be returned if service is disconnected or charges will apply.

Customer Agrees to protect and insure all leased High Speed Internet FTTP, Whole Home WiFi Secure Network or any other equipment used to install the service(s) against lightning, theft, collision, water damages and other losses in the amount of the full price (listed below) of the equipment. \*\* In the event of any malfunction of the equipment the customer shall report it to PTCI trouble department. Customer agrees not to repair or have others attempt to repair the equipment. Customer will be liable for repairs if the manufacturer seal is broken or for any other willful damage, if the equipment is not returned in proper working condition, the customer will be billed for the repair charges up to, but not to exceed, the full price of the equipment.

Indoor ONT(s) Gigacenter(s)	\$109.00 to \$490.00/Ea	Mesh Unit WiFi Extender(s)	\$65.00 to \$90.00/Ea
MBR with Sim Card	\$390.00/Ea	WiFi Router(s)	\$75.00 to \$200.00/Ea
Battery Backup Power Supply	\$70.00 to \$135.00/Ea		

Applicant Signature \_\_\_\_\_ Date \_\_\_\_\_

Co-Applicant Signature \_\_\_\_\_\_ Date \_\_\_\_\_

**\*\*PRICES ARE SUBJECT TO CHANGE AT ANY TIME\*\***