



2222 NW Highway 64 • Guymon, Oklahoma 73942 • (580) 338-2556

Cellular Application

Service Order # _____

Agreement # _____

Account # _____

Activation Date _____

Rep Name & # _____ Cust. Authorization Initials _____ Months of Service Commitment _____

Expiration Date _____ Early Termination Charge \$ _____

I agree to pay the full cost of smartphone \$ _____ if disconnect prior to 6 months. Customer Authorization Initials _____

IMEI #			WNP	\$1.50
			Total Equipment	\$
SIM #			Total Add'l Fees	\$
			Discount (Credit)	\$
Phone Model		Voice &/or Text	Plan (recurring)	\$
		Data	Plan (recurring)	\$
		Cell Protection	Plan (recurring)	\$
Accessories		Payment Plan	Plan (recurring)	\$
		Detail Billing	Plan (recurring)	\$
			Sales Tax	\$
			Deposit Required	\$
Comments			Total Due	\$
			Payment	\$
			Balance Due	\$
			Paid by Cash	\$
Invoice #			Paid by Check	\$
			To be Billed	\$

Contract buy-out will consist of a credit applied to your PTCI account upon proof of Early Termination fees charged to you by previous provider. Buy-out credit will not be paid to previous provider. Credit amount will not exceed \$400 per phone or \$800 per account. Contract Buy-out _____ Cust. Initials _____

Request for Directory Listed Number _____ Your PTCI Cellular number will be listed in the next PTCI directory.

Request for Confidential Number _____ Your cellular number will not be listed in a directory; however, PTCI can provide your number(s) upon request if you do not check this blank. WHEREAS the undersigned Customer has requested a confidential number(s), PTCI has agreed to provide this service arrangement upon the terms and provisions herein contained; NOW, THEREFORE; the undersigned Customer, in consideration of such service arrangement and other good and valuable considerations, does hereby agree to indemnify and save PTCI harmless from any damages which might result to it because of the confidential number(s), and the undersigned Customer does further agree to discharge said PTCI from any responsibility for the failure of the Customer to receive calls because of the confidential number.

TAX EXEMPTION CERTIFICATE	I hereby certify that all charges for Telecommunications service (local exchange, foreign exchange, toll message, telegram and special service) billed under the cellular number(s) shown above are official business and not for private purposes.		
	Federal Tax Exempt#		State Tax Exempt #

I understand and agree that the below information will be used to establish this application for PTCI service. I understand that a suitable deposit may be required for service. I authorize and instruct any person, consumer reporting agency, or credit reporting agency to compile and furnish PTCI with any information it has on me or the entity on whose behalf I am making this application for a period of three years from date below. If signing on behalf of an entity, I represent that I am a duly authorized representative of the entity shown under "Billing Name" below; and I have submitted this application in the capacity indicated as my "TITLE" below. If I am representing a corporation, I acknowledge that the execution of this document has been authorized by all necessary corporate action. IN MY INDIVIDUAL CAPACITY AND ON BEHALF OF THE ENTITY I REPRESENT, IF ANY, I ACKNOWLEDGE THAT I HAVE READ AND UNDERSTAND ALL OF THE TERMS AND CONDITIONS ON THE FRONT AND BACK OF THIS DOCUMENT AND I AGREE TO BE BOUND THEREBY.

Billing Name (s) _____ Attention or ID _____

Billing Address _____ City _____ Zip _____

Physical Address _____ City _____ Zip _____

Employer Phone _____ Home Phone _____ Cell Phone _____ Cell Phone _____

Applicant Employer Name and Address _____

Co-Applicant Employer Name and Address _____

Relative Name (other than spouse) _____ Relative Home Phone _____ Relative Cell Phone _____

Relative Mailing Address _____ City _____ Zip _____

Relative Physical Address _____ City _____ Zip _____

Applicant Authorization/Signature and Title (if applicable) _____ Print Name _____

Co-Applicant Signature _____ Print Name _____

Terms and Conditions Billing Name (s) _____ Account # _____ Activation Date _____

Agreement # _____

CELLULAR I understand that in the event of a service-impacting change or situation, PTCI may send text messages to communicate with end-users. Customer Initials _____

You are responsible for paying PTCI for cellular airtime charges; SMS and data usage, including cellular services used on other cellular systems not covered by your plan, **including international roamer charges**; recurring monthly access, if any; optional features; any toll charges resulting from the origination of cellular calls to points outside the cellular geographical service area; and other charges or calls billed to your cellular number. Due to delayed reporting between carriers, wireless usage may be billed in a subsequent month; this usage will be charged as if used in the month billed. You accept responsibility for incoming calls to your cellular telephone from the time that you respond to the calls. There is a minimum charge for each connected call. Airtime is billed in increments. Actual airtime usage is rounded up to the next increment for billing purposes. PTCI reserves the right to increase any and all rates upon thirty (30) day notice to you. You may elect to change your plan to another generally available rate plan of PTCI at any time during the term of this Agreement. To qualify for plans, ½ of billable usage must be from PTCI's Oklahoma Panhandle service area. Provider's service is limited to authorized User only, is nontransferable and may not be resold. Customer Initials _____

PTCI reserves the right to adjust the cell data speed and/or data plan of **PTCI Unlimited Data** subscribers who exceed 100 GB of usage on a given cell number within a 30-day period/bill cycle.

Provide email address for excessive usage notice: _____ Customer Initials _____

PTCI will turn off cell data on all phones on the **PTCI No Coverage Data Plan** once the data limit has been reached. **30 GB One Phone | 60 GB share up to Four Devices | 120 GB share up to Six Devices | 200 GB share up to Six Devices | 500 GB share up to Ten Devices** Data will be reinstated on the 12th of each month for Cycle 2 billing or the 27th for Cycle 1 billing. Customer will not have the option to add data to the plan once the data limit has been reached. However, you may upgrade your data plan at any time. Customer Initials _____

PTCI is not responsible for the installation, operation, quality of transmission or maintenance of your cellular telephone. Service may be temporarily interrupted, delayed or otherwise limited due to 1) transmission limitations caused by atmospheric and other conditions 2) the availability of radio frequency channels 3) systems capacity limitations 4) coordination with adjacent cellular service providers; 5) equipment modifications, upgrades, relocations, failures, repair, and/or similar activities and; 6) negligence of PTCI. PTCI, therefore, assumes no duty to provide uninterrupted service to you or your authorized user. PTCI shall have no liability, and no credits shall be given to any of the above-referenced conductions arising from interruptions, delays or failures in transmission as well as 1) our negligent or willful act; 2: the failure of equipment or service not provided through PTCI facilities and 3) acts of God, fire, riots, government authorities or other causes beyond the control of PTCI. You agree the liability of PTCI, if any for interruptions, delays and failures in transmission of service (service problems) to you, whether caused by the negligence of PTCI, or otherwise is hereby limited to the allowance of a credit in the form of an adjustment for no more than the charges billed by PTCI to you for cellular service for the period during which the service problem occurred, except that no credit shall be given for recurring monthly charges, if any for a service problem of fewer than 24 hours duration. No credit shall exceed the cellular service charges billed for the period during which the service problem occurred. PTCI has the right to require that credits be applied for upon written request and to deny any request for credit for an alleged service problem where the evidence of such problem is inconclusive, or the request is otherwise unwarranted or insufficient. Except as provided above, you hereby agree that PTCI shall not be liable for, and shall be held harmless by you from and against, and you agree to indemnify PTCI for any and all claims and damages, of any kind, including specifically special or consequential damages, arising out of the use of any service and/or equipment provided under this contract, as well as any damages arising out of or attributed directly or indirectly, to service problems. You understand that for an additional fee, speakerphone equipment is available from numerous sources. This service enables you to use your cellular telephone without holding the receiver, thereby allowing you to use both hands while operating your motor vehicle.

AN EXPLANATION OF YOUR FIRST BILL

The activation fee. The cost of the month's access until the end of the month (prorated). The cost of next month's access according to your account. The cost of the Service Plan. Other applicable charges.

WHAT HAPPENS IF YOU PAY LATE?

Bills not paid by the specified date on the bill may be subject to a late fee. Bills not paid by the suspension date of the next month will be disconnected from the system. Service will be reconnected only after payment of the full amount due plus a reconnection fee (if the account has expired past 30 days) to cover the large administrative expenses of this deactivation/reactivation process. Customers who pay late will very likely lose access for those days. We do not make exceptions for this. If you mailed a check late and found your account suspended, you must provide a credit card for immediate reactivation. The check we receive will serve as a credit towards the following period. Communications that the check is in the mail will be ignored. Unpaid accounts past 30 days will result in account suspension. Unpaid accounts after 60-days will result in account termination. Suspension results in deactivating your account until payment has been received. Termination results in completely deleting your record. Suspension generally lasts a month or so until the system administrators 'clean up' these accounts, meaning termination. There is no set period for such maintenance. To reactivate a terminated account, you must apply for an account as you did initially, and you must repay an activation fee. Customers who reactivate suspended accounts will ultimately pay for the period the account was suspended up to 30 days, even though you were not able to access the account as an additional penalty for paying late. Customers who fail to pay for services rendered will be referred to a collection agency or legal action.

INSUFFICIENT OR BAD CHECKS

Returned checks will result in immediate account suspension. To reactivate, you will incur a check charge and a reconnect fee. We may also require that you pay in cash for future payments.

TAXES

Except for the amount, if any, of state and local tax stated on the front page of this document, the prices set forth herein are exclusive of any amount for federal, state and/or local excise, sales, use, property, retailer's occupation or similar taxes. If any such excluded tax is determined to be applicable, then you shall pay to PTCI the full amount of any such tax by the specified date on the bill.

CREDIT INFORMATION AND DEPOSITS

You consent to PTCI's disclosure of account information to or from credit reporting agencies, credit bureaus, private credit reporting associations, or to or from other providers of services. At any time, PTCI may require you to make a suitable deposit to be held by PTCI, and you hereby grant PTCI a security interest in such deposit, to secure the payment of all sums due hereunder as well as the performance of all other obligations you may have to PTCI whether now existing or hereafter arising, interest in the amount of that rate required by state law will be paid on your cash deposit for the period during which is held by PTCI. Upon termination of service, PTCI may apply your deposit (and any interest accrued thereon) against your bill or any other amount you owe PTCI.

By signing below, I acknowledge that I have read and understand the terms and conditions herein.

Applicant Signature _____ Print Name _____

**OPTION 1 iPhone Advance Plan for minimum of 12 months \$ _____/month
Cost of device at time of purchase \$ _____**

iPhone Advance Plan: Applies to upgrade on plan. Upgrade does not include same generation model iPhone. Does not guarantee monthly payment amount, phone selection, or service plan rates. Contingent upon product availability. Not transferable. Plan requires trade in of current device in good, working condition. Credit approval required. Zero down payment and low monthly payments are available to our most creditworthy customers; amounts for others will vary. Monthly payments exclude taxes. Upon completion of 12-month iPhone Advance term, customer will continue to pay monthly payment, purchase, return, or trade in the device. Must remain on qualifying service plan and in good standing for duration of plan. Early termination of iPhone Advance Plan/service: Remaining payments on plan will be due immediately, and requires device return or payment of purchase option device price. Early termination of Advance Plan/service: If customer leaves PTCI before 12 payments are made on this plan, customer must pay for the total cost of the phone (this is the phone's cost minus trade-in at time of purchase), MINUS total of all monthly payments already made.

**OPTION 2 Trade-in Plan for _____ months \$ _____/month
Cost of device at time of purchase \$ _____**

Trade-in Plan: Plan requires trade in of current device in good, working condition. Credit approval required. Zero down payment and low monthly payments are available to our most creditworthy customers; amounts for others will vary. Monthly payments exclude taxes. Upon completion of 24/36-month Trade-in term, customer will own the phone. Must remain on qualifying service plan and in good standing for duration of plan. Early termination of Trade-in Plan/service: If customer leaves PTCI before 24/36 payments are made on this plan, customer must pay for the total cost of the phone (this is the phone's cost minus trade-in at time of purchase), MINUS total of all monthly payments already made.

Your returned device must power on and off or has no significant damage as determined by PTCI and must have all password-protected security features (e.g. Find My iPhone) turned off.

**iPad Payment Plan for _____ months \$ _____/month
Cost of device at time of purchase \$ _____**

iPad Payment Plan: Credit approval required. Zero down payment and low monthly payments are available to our most creditworthy customers; amounts for others will vary. Monthly payments exclude taxes. Upon completion of 12/24-month payment plan term, customer will own the iPad. Must remain on qualifying service plan and in good standing for duration of plan. Early termination of iPad payment plan: Remaining payments on plan will be due immediately. Early termination of Payment Plan/service: If customer leaves PTCI before 12/24 payments are made on this plan, customer must pay for the total cost of the iPad (this is the iPad's cost, MINUS total of all monthly payments already made).

Billing Name _____ **Account #** _____

Agreement # _____ **Phone Model** _____

Email _____ **IMEI** _____

Applicant Signature _____ **Date** _____

Office Information: Make and Model _____ Phone Value \$ _____

* Monthly recurring charge of \$3.99, \$7.99, \$8.99, or \$9.99 for your device. The charge continues unless canceled prior to the 96-month term.

* Full payment at purchase for a 2 year service agreement:

iPhone 14 \$149	iPhone 13 \$149	iPhone 12 \$149	
iPhone 14 Plus \$179	iPhone 13 Mini \$149	iPhone 12 Mini \$149	
iPhone 14 Pro \$199	iPhone 13 Pro \$199	iPhone 12 Pro \$199	
iPhone 14 Pro Max \$199	iPhone 13 Pro Max \$199	iPhone 12 Pro Max \$199	iPhone SE \$79
iPad Pro \$129	iPad Air \$79	iPad Mini \$69	iPad \$69

Options to cancel your monthly recurring coverage:

- Visit any of our store locations
- Call us at 1-800-562-2556
- Visit <https://www.ptci.net/applecare-cancellation/>
- Chat with us at www.ptci.net
- Send a written request at PTCI c/o Customer Service, PO Box 1188, Guymon, OK 73942

- * Unlimited incidents of accidental damage protection.
- * Coverage begins on day of purchase.
- * One stop service & support from Apple experts, with most issues resolved in a single call.
- * Apple experts can answer any questions about iOS, iCloud, FaceTime, Keynote, iPhoto & other Apple-branded apps.
- * Covers cracked screens, spills, & liquid submersion affecting functionality of iPhone.
- * Includes repair and replacement of your iPhone as well as your battery.
- * Does not cover lost or stolen iPhone.
- * Does not cover cosmetic damage that doesn't affect functionality of iPhone.
- * AppleCare+ is transferable to new iPhone owners who purchase phone from you.
- * Customer may buy out the remainder of payments in the event of disconnect to keep AppleCare+ coverage.
- * PTCI may act as an agent for the customer to cancel AppleCare+ in the event of a non-payment or disconnect.
- * Customer may buy out the remainder of payments in the event of disconnect to keep AppleCare+ coverage.

You can purchase AppleCare+ from a PTCI store at the time of purchasing an iPhone or iPad. AppleCare+ can be purchased from Apple within 60 days of your device purchase. For AppleCare+ details, pricing, and to learn how to purchase, visit: <https://www.apple.com/support/products/>. Every device comes with one year of hardware repair coverage through its limited warranty and up to 90 days of complimentary support. AppleCare+ for device extends your coverage to two years from the original purchase date of your device and adds up to two incidents of accidental damage coverage. The charge will vary depending on the service provided plus applicable tax. In addition, you'll get 24/7 priority access to Apple experts via chat or phone. Device must be enrolled in AppleCare+ Plan may require, among other things, that your returned device powers on and off or has no significant damage as determined by PTCI, and must have all password-protected security features (e.g. Find My iPhone) turned off.

MONTHLY
 FULL PAYMENT
 iPhone
 iPad
 I DECLINE
 ACCEPT
 AppleCare+

I understand that if I decline AppleCare+ and my phone/iPad is broken during the term of this service agreement, that I will have to pay full retail price for repairs or a replacement phone(s) which is \$_____. I also understand that purchasing AppleCare+ is only available at the time of my iPhone/iPad purchase.

Billing Name _____ Account # _____

Agreement # _____ Phone Model _____

Email _____ IMEI _____

Applicant Signature _____ Date _____

Office Information: Model _____

PTCI

24-Month Cellular Protection Program

- * Monthly recurring charge \$10.99.
- * Includes 24-month cellular phone coverage for water damage, cracks, breaks and out of warranty defects.
- * Does not cover lost or stolen phone or abusive, willful or intentional conduct.
- * \$150.00 replacement fee for all smartphones.
- * An additional \$25.00 will be charged for any replacement occurring within the first 90 days.
- * Maximum of two (2) replacements in a 24-month period.
- * \$100.00 charge for phones valued @ \$300.00 or less.
- * Coverage begins on the 31st day after purchase and ends on the last day of the 24th month after purchase.

_____ I DECLINE _____ ACCEPT **24-Month Cellular Protection Plan**

I understand that if I decline the cellular phone protection program and my phone is broken during the ____ year(s) PTCI agreement, that I will have to pay full retail price for the replacement phone(s) which is \$_____.

Customer Name: _____ **Acct. No.** _____

Phone No. _____ **Phone Model** _____

Email _____ **IMEI** _____

Customer Signature: _____ **Date:** _____

Office Information: **Make and Model:** _____