



Summer 2022

PTCI communicator



Happy Independence Day from PTCI

On July 4, we celebrate the land of the free and the home of the brave with family, friends, and neighbors. We also celebrate America's 246th birthday. We hope you can make the most of July—from watching colorful fireworks on Independence Day to enjoying backyard barbecues all month long.

Let us know if you'd like to upgrade any of your PTCI services to accommodate the changing needs of your household. We can also help you explore technology that may be new to you, such as video calls and streaming services.

PTCI Headquarters

PO Box 1188, Guymon, OK 73942
800.562.2556 | ptc.net

Perryton Store

222 S Amherst, Perryton, TX 79070
Mon, Wed-Fri: 8:30 am-12:30 pm, 1:30-5:30 pm
Tue: 9:00 am-12:30 pm, 1:30 pm-5:30 pm

Spearman Store

721 W 7th, Spearman, TX 79081
Mon-Fri: 9:00 am-12:30 pm, 1:30 pm-5:30 pm

Canadian Store

112 N 3rd Street, Canadian, TX 79014
Wed: 9:30 am-12:00 pm, 1:00 pm-4:00 pm

Office Closures

July 4 - Independence Day
September 5 - Labor Day

PTCI 2022 scholarship recipients

Congratulations to these local high school seniors, who each received \$1,000 to attend college or trade school. Each year, PTCI awards \$5,000 in scholarships.



Karan Bhakta
Spearman High School



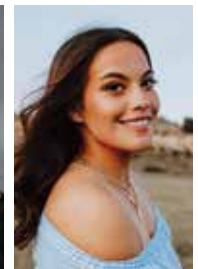
Vanessa Ruiz Ceballos
Spearman High School



Robert Harper
Gruver High School



Molly McGaughy
Perryton High School



Veronica Ontiveros
Perryton High School

PTCI extends landline service to Canadian and Gruver

PTCI started in 1954 as a rural cooperative telephone provider to several towns in the Oklahoma Panhandle. That service continued to grow, covering all of the Oklahoma Panhandle and the towns of Booker, Perryton, and Spearman in the Texas Panhandle. We're now proud to add landline service in Canadian and Gruver.

Residential and business customers can get landline service with the following custom calling features available:

- Long-distance calling
- Automatic call back
- Automatic call return
- Caller ID
- Call forwarding
- Selective call forwarding
- Call forwarding busy
- Forwarding no answer
- Call tracing service
- Call waiting
- Cancel call waiting
- Selective call acceptance
- Selective call rejection
- Selective distinctive ringing/call waiting
- Speed calling
- Three-way calling

PTCI also provides sales and service on business telephone systems. Our certified technicians are prepared to install and maintain all the equipment PTCI sells.

Call 800.562.2556 for residential rates. For business rates, call Randy Jacobs, Business Solutions Specialist at 580.468.2316.

Let PTCL's Managed Services meet your business IT needs

Like larger companies, small and medium-sized companies need to operate efficiently and effectively. But IT resources are often limited in smaller businesses. PTCL's Managed Services can fill the gap by providing you with access to the best WiFi network and cybersecurity.

PTCL's Managed Services enable your business to increase operational efficiency and cost-effectiveness while focusing on your business, not technology. They offer:

- Protection against phishing attacks, intrusion vulnerability, application/URL filtering, virus attacks, malware, spam, and ransomware
- Entry point security you can customize for your business — block unwanted websites and get daily reports on internet usage and thwarted cyberattacks

You've worked hard to make your business a success. Stay ahead of cybercrime and gain peace of mind with network monitoring from PTCL's Managed Services.

Call 800.562.2556 to learn more.



Tips to beat technophobia

While seniors' online presence is growing, there are still sizeable numbers of people over 65 who shy away from technology. This technophobia can stem from a variety of causes. For example, changes in vision, coordination, and dexterity may make it more difficult for some people to view a screen or use a keyboard or mouse comfortably.

Here's how to help:

1. Keep it simple. There's no need to buy a desktop for someone who wants to email and do occasional web surfing. Tablets are ideal for first-timers because of their simple design and intuitive touch-screen interface.

2. Increase accessibility. Software packages are available that transform a busy screen into an easy-to-navigate, large-text interface that makes email and photo sharing a breeze.

3. Write instructions down. After introducing a new skill, leave a simple list of steps the person can refer to while practicing.

4. Offer generous tech support. Seniors will be more likely to invest time and effort in technology when they know someone is available to help with problems and answer questions.

Above all, show your loved one how technology can make life easier and more fun by relating it to the person's needs and interests.



Thank you for the heroes who serve and have served our great country. PTCL would like to thank our employee veterans and active duty employees.

Casey Keenan: United States Army
Frank Salgado: United States Coast Guard
Joseph Decker: United States Army
Michele Quesenbury: United States Army National Guard
Mitch Beckly: United States Marine Corps
Rich Austin: United States Marine Corps
Shane Evans: United States Air Force



Gruver free swim and cookout

PTCI brought the fun to Gruver, Texas on June 3 with free hotdogs in the park and free swimming at the city pool. We were also there to answer any questions about our new fiber service that recently became available to the people of Gruver.

We hope everyone enjoyed the event that was able to attend, and we look forward to even more of you joining us next year!

WiFi and internet work together

WiFi and internet go hand-in-hand, but they aren't the same thing. Internet service is what gives you the ability to access the web. WiFi is what distributes internet service throughout your home or business so you can access it wirelessly.

Without WiFi, you can only connect to your internet service through a wired connection. Typically, WiFi connects your laptop, phone, tablet, and other devices to the internet. WiFi is the easiest way for most devices to access the internet.

Think of internet service as a delivery truck that brings food to a restaurant. WiFi is the wait staff that delivers the food to different tables. WiFi and internet are two separate items that work together to provide a great internet experience.

If you'd like help with your WiFi network, call 800.562.2556 and ask about Whole Home WiFi.



Buying local is a win-win

National Independent Retailer Month, celebrated in July, focuses on local shopping and supporting small businesses. The promotional campaign began in the U.S. in 2011 and has since expanded to Canada and the United Kingdom.

During this annual event, we're asked to remember the many benefits of doing business with independent retailers (as opposed to big-box retailers or chain stores). For example, more of your dollars stay here when you shop at a small local store. Plus, local businesses provide most new jobs nationally, and new local businesses have the potential to create high-paying jobs in the form of business ownership.

Think of it this way, we celebrate Independence Day on July 4, and throughout the month, we celebrate independent retailers. PTCI is proud to be your local provider and encourages you to buy locally whenever possible.

PTCI at Hansford County Heritage Days

Spearman's annual Hansford County Heritage Days Parade took place on Saturday, June 4, and PTCI was on hand to participate. PTCI employees threw out candy and prizes along the parade route and the film crew was also there to capture the festivities.

Check out the fun memories of the day on PTCI's YouTube Channel at <https://www.youtube.com/user/ptcivideo>.



Photo Credits: Ernie Bowens



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