



PTCI

communicator

August 2022

Beware of scams that use Caller ID Spoofing

Have you received a call from a local number only to realize it was an automated call? This doesn't only happen to PTCI customers. It's a worldwide issue known as Caller ID Spoofing. Scammers display a local number to appear legitimate and trustworthy.

Watch out if the call:

- Requests personal information (such as your Social Security number).
- Uses an automated voice asking you to return their call to avoid legal action, or says you owe a debt and demands you take care of it immediately.
- Asks you to return the call at a different number than shown on Caller ID.

To protect yourself, never give out or verify personal information over the phone unless you initiated the call yourself.

PTCI is currently working to obtain the appropriate call identifiers required to implement the robocall blocking recently approved by the FCC. We'll do everything possible within our network to help alleviate Caller ID Spoofing as soon as possible.

PTCI

PO Box 1188, Guymon, OK 73942
580.338.2556 | ptc.net

Office Closures

September 3 - Labor Day weekend
September 5 - Labor Day



GIG-CAPABLE PROVIDER

Elfers captures the beauty of a panhandle winter sunset

Lori Elfers of Beaver, Oklahoma needed a hobby.

"My son had just graduated from high school, and my husband is busy with the EMS and fire department," Lori Elfers said. "I had a camera and decided I was going to learn how to use it."

Lori found a mentor to help get her started and then learned new techniques by watching YouTube videos. Lori combined her knowledge of photography with her love of nature, winter in particular, to shoot this winning shot for our annual directory photo contest.



"I like winter," Elfers said. "I get excited when I see snow. A lot of people don't see the Oklahoma Panhandle as pretty, but I do. That's my way of showing people what we see."

Congratulations, Lori, and thank you to all who submitted photos for the contest. Be sure to look for our 2023 calendar, which will feature some of this year's best photo entries.



You're covered with

3 FREE months of

Whole Home WiFi

PTCI

800.562.2556 | ptc.net

Call now for this special offer.

Not available in all areas. Some restrictions apply. See pictures for details.

A reminder of our policies regarding customer information

Under Federal Communication Commission (FCC) rules, telephone companies like PTCI are responsible for maintaining the security and confidentiality of Customer Proprietary Network Information (CPNI). Please remember that we follow the policies below when discussing CPNI with our customers:

- When opening a new account with PTCI, you must show a photo ID to prove your identity.
- We can only discuss account information with people authorized by the account owner.
- For some routine customer service issues, CPNI can be addressed if you have the bill or call detail information you wish to discuss.
- When you call with account questions, we must authenticate you by requesting your pre-established password, calling you back at a telephone number provided by PTCI, or sending the information to your street or email address of record.

Keeping your information secure is extremely important to PTCI. If you have any questions or want clarification on these policies, please call 580-338-2556.



July 4th celebration in Laverne

PTCI employees were in Laverne on Monday, July 4, to take part in the Independence Day Parade. Terri Wheeler — with her grandchildren Lane Mendoza and Kameron Hamilton — threw candy to parade watchers. Jason Iverson and his family, wife Stefani Iverson and daughter Emma Hamilton also participated.



Cooperatives share and care

Your local co-ops PTCI and TCEC joined forces at farmers markets and free swims across the Oklahoma Panhandle this summer.

Farmers market attendees received a free tote from PTCI and TCEC, ready to be filled with fresh vegetables and other goodies from local friends and neighbors. Please support your local farmers and shop at your nearest farmers market.

PTCI and TCEC also came together to help beat the heat in July by taking care of entry fees and concessions at local area swimming pools.



PTCI fiber access is expanding and so are your opportunities

PTCI is dedicated to providing our customers with fast and reliable internet, delivering fiber internet access to as many people within our service area as possible.

In the last seven years, PTCI converted 6,800 Fiber-to-the-Home (FTTH) customers and added 14,950 FTTH locations. PTCI's goal for the rural surge is to build fiber to as many rural customers as possible in the next four to five years. Our objective for fiber construction projects has always been to build a future-proof system that can deliver incredible internet speeds to our customers for years to come.

In 2022, fiber construction for the rural surge includes buildouts in the Hooker, Tyrone, Gate, and Forgan exchanges. Hooker and Tyrone are nearing construction completion with conversions actively taking place, while construction in Gate and Forgan is still underway.

In addition to providing our customers with fast internet, PTCI also wants you to have secure internet. PTCI's Whole Home WiFi gives you fast and secure internet through a high-quality, dual-band router that PTCI maintains on your behalf. Like computers, routers need updates. With Whole Home WiFi, PTCI updates the firmware automatically, so you no longer have to search for your specific router model's update instructions. These updates allow your router to function at its best. If there's a problem on your network, PTCI will be able to see it and fix it efficiently.

If you already have PTCI's fiber internet, check out our new symmetrical plans with equal download and upload speeds. Switch to a new plan, and you can get Whole Home WiFi FREE for 3 months. Call 580-338-2556 today to see if you qualify.



Word search for August



To be qualified for a drawing for a \$20 credit toward your PTCI services, mail your completed puzzle to: PTCI, Attn: Puzzle, PO Box 1188, Guymon, OK 73942, or drop it into the envelope with your monthly payment.

L M V N N W R G V S
 E F I Z J T O A Q K
 Z L E R V O C B Z R
 J P M G B A T O K O
 Z X E Q T T M Q I W
 H E N I H S N U S E
 B A O T W K X G W R
 B N K M P O N H Z I
 V E H O T C R A N F
 O B A B L E W B N D
 I U T C M A X C S M
 I L T M H N R S U B
 M G U D M P W F N O
 X S U W O R A X G W
 L D O G L O A Y L H
 U H V Z B S R W A Z
 Q Z J H Z D M S S N
 N N H N J Q O I S P
 E L R B T S F U E I
 U B W Y K W U X S R

- | | |
|----------|------------|
| DACHSUND | MALTESE |
| LAB | ROTTWEILER |
| POODLE | HUSKY |
| YORKI | PITBULL |
| DOBERMAN | SHIHTZU |

Name: _____

Phone: _____

Email: _____

Janette Wade of Guymon is the lucky winner of our puzzle drawing. Janette will receive a \$20 PTCI bill credit. Congratulations!



PO Box 1188
Guymon, OK 73942

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Local Postal Customer

Brats & Broadband enjoyed in Beaver

PTCI showed appreciation for our loyal customers in Beaver County with our Brats & Broadband event on Thursday, June 30. PTCI's Daniel Mesta and Jason Epp cooked a bratwurst lunch for the large crowd of customers at our Beaver store to say thank you.

PTCI is working hard to bring gigabit-capable fiber internet to our towns and the farms and ranches in the Oklahoma Panhandle.



“PTCI brings you a truly unlimited mobile experience”

Call today & get PTCI's Unlimited Bundle
800-562-2556
ptci.net

PTCI
800.562.2556 | ptci.net

Get \$45.95 monthly savings on 1 Gbps residential fiber internet plan and shared cellular unlimited data bundle combined with free Whole Home WiFi. Whole Home WiFi free for six months with new WiFi activation. One-year agreement required.

Service not available in all areas. Some restrictions may apply.