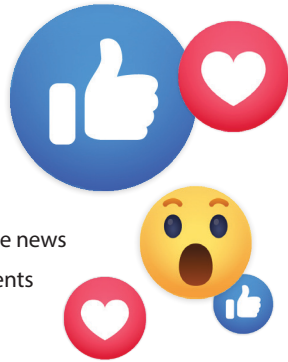


Follow us on Facebook to learn, save, and connect

Are you following PTCI on Facebook? If you are, thanks so much for your interest and support. If you haven't yet clicked on our page's "Follow" button, consider doing so today at [www.facebook.com/PTCI.net](http://www.facebook.com/PTCI.net). It only takes a minute.

This action tells Facebook you want to see our posts in your News Feed and keeps you aware of the wide variety of valuable content we share. This content may include:

- Updates on fiber network builds
- Technology tips and tricks
- Customer alerts on service disruptions
- Changes to product offerings or hours
- Money-saving offers
- Employment opportunities and employee news
- Upcoming community programs and events
- Holiday greetings and seasonal ideas
- Fun industry-related trivia



Of course, PTCI's Facebook page isn't just about us talking to you. It's also about us talking with you. You're encouraged to post questions, comments, and suggestions, and we'll respond as soon as possible. That's how we get to know our customers better and make our company better. Please "Follow" along at [www.facebook.com/PTCI.net](http://www.facebook.com/PTCI.net).



PRSRT STD  
ECRWSS  
U.S. POSTAGE  
**PAID**  
AMARILLO, TX  
PERMIT NO. 664

Local Postal Customer



PTCI  
communicator

Spring 2022



PTCI completes customer survey

PTCI would like to thank all those customers who participated in our 2022 email survey. Customers continue to rate PTCI internet services as "good" to "very good."

PTCI is committed to providing you with the dependable communication services you want at prices you can afford. If you have any questions, comments, or concerns, call us at 800.562.2556 or visit [www.ptci.net](http://www.ptci.net) and click on "Contact us."

PTCI Headquarters

PO Box 1188, Guymon, OK 73942  
800.562.2556 | [ptci.net](http://ptci.net)

Perryton Store

222 S Amherst, Perryton, TX 79070  
Mon, Wed-Fri: 8:30 am-12:30 pm, 1:30-5:30 pm  
Tue: 9:00 am-12:30 pm, 1:30 pm-5:30 pm

Spearman Store

721 W 7th, Spearman, TX 79081  
Mon-Fri: 9:00 am-12:30 pm, 1:30 pm-5:30 pm

Canadian Store

112 N 3rd Street, Canadian, TX 79014  
Wed: 9:30 am-12:00 pm, 1:00 pm-4:00 pm

Office Closures

April 15 - Good Friday  
April 16 - Easter Weekend  
May 30 - Memorial Day

Honor roll students receive T-shirts from PTCI

High School and Junior High School Honor Roll students from across PTCI's coverage area show off their new, free T-shirts from PTCI. Students in PTCI's service area, grades 7 through 12, who made their schools' honor rolls received custom-made T-shirts. PTCI rewards students who make good grades with school-themed shirts. Congratulations to our area's hard-working students!



Perryton Junior High School



Spearman High School



Get the *fastest*,  
most reliable  
internet with  
the assurance  
of hometown  
service.





## Calling the Do Not Call List

Telemarketing is more prevalent now than ever, causing more than 137 million consumers to register with the national Do Not Call list. If you're among them, you may have noticed that your registration only affected certain types of callers.

That's because the Federal Trade Commission (FTC) and the Federal Communications Commission (FCC), who administer the Do Not Call list, have limited jurisdiction. As a result, the following groups can still contact you:

- Political groups.
- Charitable organizations.
- Phone surveyors, when their sole purpose is to conduct a survey.
- Companies with whom you have a business relationship — this includes anyone from whom you've made purchases; they can call you for up to 18 months after your last purchase.
- Those who have received written permission from you.

For additional details or to register your phone numbers (including both home and cell phone numbers), visit [www.donotcall.gov](http://www.donotcall.gov). Most telemarketing calls should stop within 31 days of your registration.



# Affordable Connectivity Program replaces Emergency Broadband Benefit

The Affordable Connectivity Program (ACP) is a long-term FCC program that provides federally funded discounts on internet service and connected devices to low-income households. The ACP replaces the temporary Emergency Broadband Benefit (EBB) program developed in 2020 to address pandemic-related challenges to internet access.

The ACP provides a discount of up to \$30 per month toward internet service for eligible households.

### Who Is Eligible for the Affordable Connectivity Program?

A household is eligible for the ACP if the household income is at or below 200% of the Federal Poverty Guidelines, or if a member of the household meets at least one of the criteria below:

- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or Lifeline;
- Participates in the National School Lunch Program or the School Breakfast Program, including through the USDA Community Eligibility Provision; or
- Received a Federal Pell Grant during the current award year.



For complete details, visit [www.fcc.gov/acp](http://www.fcc.gov/acp). You can also call PTCI at 800.562.2556 with questions.

## Annual Directory Photo Contest

It's time to show off your talent! PTCI invites you to submit your best photograph for a chance to have your picture featured on the cover of our telephone directory!

### Details for entering your photograph:

- 1) The contest is open to amateurs, hobbyists, pros, and anyone anywhere in between.
- 2) Photos must be submitted in digital, jpeg format. No more than three photo submissions per contestant.
- 3) Photos should be taken at the highest resolution of at least 300 ppi. (Photos submitted with lower resolution are not judged. To obtain higher resolution, change your camera settings to a minimum of 2550 x 3300 pixels.)
- 4) Take a picture that captures the uniqueness of our area! Photos must be taken within our service area.

CONTEST DEADLINE IS JUNE 24, 2022. Email files to [jason.epp@ptci.net](mailto:jason.epp@ptci.net) or mail CDs/DVDs to PTCI, Attn: Directory Contest, PO Box 1188, 2222 NW Hwy 64, Guymon, OK 73942.



## LOCAL BUSINESS SPOTLIGHT: B's Wildflour

Betty Smith knew at an early age what she wanted to do, but it took time to get where she could make a career out of it.

"My mother was always baking and cooking," said Betty Smith, owner of B's Wildflour. "She made everything from scratch. We were all in the kitchen working and learning. I love the art of baking and creating."

Smith was one of 10 children raised in their Amarillo home, but she's called Perryton home for almost two decades. For 15 of those years, she worked at Courson Oil & Gas, and baking was her side hustle.

"I loved working there," Smith said. "Then, when I got home, I would do a lot of baking for customers while chasing the kids around. I always wanted to own my own bakery; I just didn't know what that would look like. I started doing research on what it would take with this dream I had."

When she initially made the plunge, it was in Amarillo instead of Perryton. But with two boys in high school and their first grandbaby here in Perryton, the back-and-forth commute got really hard, really quick.

"It was a great learning experience," Smith said. "Our next step was figuring out how we do it here. We wanted to bring a quality product to Perryton. I think we have something for everyone."

B's Wildflour offers muffins, cupcakes, cake pops, cinnamon rolls, kolaches, and scones made fresh every day. They also sell assorted cookies, edible cookie dough served in fresh-made cones, and Big Betty — any two cookies with a thick layer of fluffy buttercream sandwiched in between. Custom-made cakes and pies can be ordered.

For the more health-conscious customer, B's Wildflour sells botanical teas with organic sweeteners, acai bowls that are high in antioxidants, yogurt bowls, keto-friendly varieties of brownies and cheesecakes, bagel sandwiches, and natural energy drinks. And for the specialty coffee lover, they proudly serve Monomyth Coffee out of Lubbock.

B's Wildflour lives by their motto "better together" and likes to keep it local, including choosing PTCI for their internet and phone services.

"We love PTCI," Smith said. "We've had a great experience with PTCI's services and couldn't do what we do without them."



## Benefits of Whole Home WiFi and TechShield

PTCI's Whole Home WiFi provides many benefits that regular WiFi users don't have. It's designed to create an individualized premium wireless network for our customers. Unlike department store-bought routers, PTCI's equipment is installed by experts who will help you create the best wireless network for your specific home. Benefits include:

- No more issues with your devices losing their WiFi connection in your home.
- PTCI's experts will set up your WiFi network based on your home's specific needs, including size, construction, and user preferences.
- WiFi extenders are available for larger homes and metal homes.
- PTCI will maintain your WiFi network to make your experience a worry-free one.
- PTCI will keep your WiFi equipment up to date with the latest firmware updates to ensure the best speed possible.
- Streaming will be seamless with a great network connection.
- Gamers won't have to contend with frustrating WiFi-based lag.
- No dead-zones.

TechShield is also available at PTCI. Get robust security and recovery to meet all your needs. Benefits include:

- Protection for 10 devices
- Internet security software
- 50GB of cloud backup
- Convenient password manager
- 24/7/365 product support
- Premium technical support for connected devices

You can save by getting both products in our Whole Home WiFi Plus bundle. Call 800.562.2556.

