



PTCI

communicator

April 2022

PTCI completes customer survey

PTCI would like to thank all those customers who participated in our 2022 email survey. Your input will help pave the way this year in the areas of customer service, customer communications, and service offerings.

Customers continue to rate PTCI cellular and internet services as "good" to "very good." PTCI's Fiber to the Home conversions provide dependable, high-speed internet, enabling PTCI customers to better navigate working from home and virtual learning, which were still needed in 2021. Be sure to check your inbox as PTCI will be sending out more short surveys in the coming months.



PTCI is committed to providing you with the dependable communication services you want at prices you can afford. If you have any questions, comments, or concerns, call us at 580.338.2556 or visit www.ptci.net and click on "Contact us." You can also stop by one of our four stores in Beaver, Boise City, Guymon, and Laverne.

PTCI

PO Box 1188, Guymon, OK 73942
580.338.2556 | ptci.net

Office Closure

April 15 - Good Friday
April 16 - Easter Weekend



GIG-CAPABLE PROVIDER



PTCI's Annual Meeting will be an in-person gathering for the first time since 2019 with a business meeting, meal, door prizes, and member gifts.

District meetings completed and Annual Meeting back in person

Members of PTCI's Board of Trustees were reappointed at the following district meetings held recently:

- **District 1 (Gate/Floris/Forgan)** – Lonnie Bailey was reappointed.
- **District 3 (Beaver)** – Dennis Zimmerman was reappointed.
- **District 5 (Eva/Goodwell)** – Roger Edenborough was reappointed.

We will be having our first in-person Annual Meeting since 2019, on April 21, 2022. Invitations to the 68th Annual Meeting were recently mailed to members of the cooperative. We look forward to seeing you!

4.875"w x 2.31"h



Calling the Do Not Call List

Telemarketing is more prevalent now than ever, causing more than 137 million consumers to register with the national Do Not Call list. If you're among them, you may have noticed that your registration only affected certain types of callers.

That's because the Federal Trade Commission (FTC) and the Federal Communications Commission (FCC), who administer the Do Not Call list, have limited jurisdiction. As a result, the following groups can still contact you:

- Political groups.
- Charitable organizations.
- Phone surveyors, when their sole purpose is to conduct a survey.
- Companies with whom you have a business relationship — this includes anyone from whom you've made purchases; they can call you for up to 18 months after your last purchase.
- Those who have received written permission from you.

For additional details or to register your phone numbers (including both home and cell phone numbers), visit www.donotcall.gov. Most telemarketing calls should stop within 31 days of your registration.

New business listings

Hooker
Equipales Café
and Grill LLC 580.652.2033

Texhoma
Jata Coffee Co. 580.423.1000

Honor roll students receive T-shirts from PTCI

Balko and Beaver High School and Junior High students, as well as junior and seniors from Hooker High School, show off their new, free T-shirts from PTCI. Junior and senior high students in PTCI's service area who made their schools' honor rolls received custom-made T-shirts. PTCI rewards students who make good grades with school-themed shirts. Congratulations to our area's hard-working students!



Balko High School



Beaver High School



Hooker High School



Benefits of Whole Home WiFi and TechShield

PTCI's Whole Home WiFi provides many benefits that regular WiFi users don't have. It's designed to create an individualized premium wireless network for our customers. Unlike department store-bought routers, PTCI's equipment is installed by experts who will help you create the best wireless network for your specific home. Benefits include:

- No more issues with your devices losing their WiFi connection in your home.
- PTCI's experts will set up your WiFi network based on your home's specific needs, including size, construction, and user preferences.
- WiFi extenders are available for larger homes and metal homes.
- PTCI will maintain your WiFi network to make your experience a worry-free one
- PTCI will keep your WiFi equipment up to date with the latest firmware updates to ensure the best speed possible.
- Streaming will be seamless with a great network connection.
- Gamers won't have to contend with frustrating WiFi-based lag.
- No dead-zones.

TechShield is also available at PTCI. Get robust security and recovery to meet all your needs. Benefits include:

- Protection for 10 devices
- 50GB of cloud backup
- 24/7/365 product support
- Internet security software
- Convenient password manager
- Premium technical support for connected devices

You can save by getting both products in our Whole Home WiFi Plus bundle. Call 580.338.2556.

Word search for April

To be qualified for a drawing for a \$20 credit toward your PTCI services, mail your completed puzzle to:
PTCI, Attn: Puzzle, PO Box 1188, Guymon, OK 73942, or drop it into the envelope with your monthly payment.



U F K G L R X E C U
I G I I Y E A A B R
T E R K A S L S K F
W P Z S I U U T T J
A Y M L O R B E D E
N H W H M R L R Y N
S G G E C E E I A M
K W Y Y Y C P E D D
Q H B O H T Y M N R
S B X Y E I X K U F
Z O R B H O C G S B
H K M R G N H B A G
Y L I M A F U S D G
T K U I V N K A A Q
I N N Z N E N R A P
S B U Y T B P U W S
W M G H B O P S F R
L U I O T V E W T A
P J I F W B A H L U
U H V F G C U V Q B

APRIL	EGGS
EASTER	HUNT
FUN	BUNNY
SUNDAY	FAMILY
BASKET	RESURRECTION

Name: _____

Phone: _____

Email: _____

Donna Logan of Guymon is the lucky winner of our puzzle drawing. Donna will receive a \$20 PTCI bill credit. Congratulations!

Reliable hometown internet service

Every internet provider tries to influence potential customers by flaunting their “amazing, cutting-edge, and blazing fast” internet speeds. Fast speeds are great, and PTCI has the fastest internet in the area, but we also understand that speed is only part of a good internet experience. Reliability is an equally important factor that many companies don’t mention.

With PTCI, you can be assured that our equipment is high quality, and we’re committed to providing our customers with an excellent internet experience. We’re the only internet provider in the area with local stores, and because we are truly local, money spent with PTCI remains in our communities.

PTCI is a cooperative, which means its members own it. Members consist of those who have telephone and internet service through PTCI. Our employees are often your neighbors, relatives, and friends. We care about this community because it’s our community, too.

PTCI is proud to provide reliable, fast internet service in our local communities. High-speed internet promotes growth and opportunity for small businesses, better education for our youth, and a greater quality of life for everyone.

If you’re interested in improving your internet experience via a speed upgrade or new service, call 580.338.2556 or visit one of our local stores, and one of our friendly experts will assist you.



PO Box 1188
Guymon, OK 73942

PRSR STD
ECRWSS
U.S. POSTAGE
PAID
AMARILLO, TX
PERMIT NO. 664

Local Postal Customer

A photograph of a man from behind, wearing a straw hat and a plaid shirt, talking on a cell phone in a vast green field under a blue sky with light clouds. The image is used as a background for a promotional graphic.

 **PTCI**
800.562.2556 | ptci.net

- The best cellular service in the Oklahoma Panhandle
- Nationwide coverage
- Unlimited data
- 44 local cell towers
- Friendly local service

Service not available in all areas. Some restrictions apply.