USTELECOM
THE BROADBAND ASSOCIATION

SAFETY ON THE LINE

ILLEGAL ROBOCALLS

America's broadband providers are committed to protecting consumers from illegal robocalls.

Protect Yourself From Illegal Robocalls

While there is no easy solution to combatting illegal robocalls, there are clear DO'S and DON'TS you can follow to protect yourself.

DO'S

→ **DO take advantage** of call blocking and labeling services provided by your service provider

→ **DO register** with the FTC's Do-Not-Call list and file complaints

→ **DO reach out** to your state's public service commission or consumer protection office to see if your state has a do not call list and how to register your number or numbers

→ **DO contact** your bank or utility using the phone number on their website if you receive a robocall asking for confidential information

→ **DO check out** the FCC's website that provides robocall blocking resources

→ **DO educate yourself** about common scams

DON'TS

→ **DON'T answer** calls from an unfamiliar number or labeled as spam

→ **DON'T call back** a number left on a voicemail unless it is the same number found on their website

→ **DON'T push any buttons** especially if the caller instructs you to do so

→ **DON'T engage** with the robocaller making the call

→ **DON'T ever share** personal and financial information

→ **DON'T ever pay** for anything over the phone with things like gift cards

RESOURCES

→ National Do Not Call Registry
→ Federal Communications Commission
→ Federal Trade Commission

In 2020, the FCC fined a telemarketer **$225 MILLION** for transmitting approximately **1 BILLION ROBOCALLS**[*]

Source: https://www.fcc.gov/document/fcc-fines-telemarketer-225-million-spoofed-robocalls

FOR MORE INFORMATION VISIT ustelecom.org/robocalls-action-center/