



56 MILLION
AMERICANS LOST
MONEY FROM A PHONE
SCAM IN 2020¹



SENIOR AMERICANS

5 STEPS to Help Protect You from Illegal Robocalls

- 1 Remember** legitimate government agencies will always contact you in writing.
- 2 Research** legitimate banks and charities before opening accounts or making donations.
- 3 Don't answer** any questions or provide personal information in response to a robocall.
- 4 Verify** when the caller claims to represent a company you know or a government agency. You always can directly call the company or agency using the number found on their website.
- 5 Beware** even a number that looks legitimate could be spoofed.

Contact the AARP Fraud Watch Network Helpline at 877-908-3360

89% OF SENIORS RECEIVE AT LEAST
1 ROBOCALL PER WEEK, AND
56% RECEIVE AT LEAST
7 ROBOCALLS PER WEEK²



America's broadband providers are committed to protecting consumers from illegal robocalls.

Learn more at ustelecom.org/robocalls-action-center/

¹ Source: Bree Fowler, Coronavirus Robocall Scams Spotlight Need for Better Consumer Protections, Consumer Reports, 4/3/2020

² Source: <https://www.businesswire.com/news/home/20200915005194/en/TNS-Report-COVID-19-Leads-to-First-Robocall-Volume-Drop-In-Years>