



# PTCI

# communicator

May 2021

## 3 good reasons to switch to eBilling

Are you still paying your PTCI bill by writing a check and mailing it to us? If so, we encourage you to consider switching to eBilling and paying electronically instead.

You'll enjoy benefits including:

**1. More Security** – Paper bills leave you vulnerable to sensitive information being stolen and used for identity theft. Your mail could be taken from the mailbox or from a garbage can. With eBilling through our SmartHub system, you communicate securely with PTCI via a password-protected online portal.

**2. Saves You Money** – You won't have to buy as many postage stamps or checks when you use eBilling.

**3. Faster Than Traditional Bill Paying** – Why waste time finding a bill, writing a check, looking for a stamp, and walking to the mailbox? With eBilling, you can pay online in seconds or have your bill paid automatically with automatic bill pay.

To sign up for eBilling, visit [www.ptci.net/pay-my-bill](http://www.ptci.net/pay-my-bill) and follow the easy step-by-step instructions.

PTCI  
PO Box 1188, Guymon, OK 73942  
580-338-2556 | [ptci.net](http://ptci.net)

Office Closure  
May 31 – Memorial Day



## Annual Meeting returns in drive-thru form

PTCI's 2020 Annual Meeting had to be canceled due to rising health concerns, and while all concerns have not been fully lifted, PTCI wanted to have our annual event that normally hosts almost 1,000 panhandle residents. The idea of a drive-thru event was hatched. PTCI gave out meals, blankets and information about the cooperative's progress over the past year. Door prizes were drawn throughout the first few weeks of April and given to the winning members. We appreciate our customers, who are also our member/owners. We hope to have a sit-down Annual Meeting next year in 2022!

**Keeping your world within your reach.**

With PTCI, you get hometown customer care and nationwide cell service.

**Sign up today.**  
Call 800.562.2556



## Follow us on Facebook to learn, save, and connect

Are you following PTCL on Facebook? If you are, thanks so much for your interest and support. If you haven't yet clicked on our page's "Follow" button, consider doing so today at [www.facebook.com/PTCL.net](http://www.facebook.com/PTCL.net). It only takes a minute.

This action tells Facebook you want to see our posts in your News Feed and keeps you aware of the wide variety of valuable content we share. This content may include:

- Updates on fiber network builds
- Technology tips and tricks
- Customer alerts on service disruptions
- Changes to product offerings or hours
- Money-saving offers
- Employment opportunities and employee news
- Upcoming community programs and events
- Holiday greetings and seasonal ideas
- Fun industry-related trivia

Of course, PTCL's Facebook page isn't just about us talking to you. It's also about us talking with you. You're encouraged to post questions, comments, and suggestions, and we'll respond as soon as possible. That's how we get to know our customers better and make our company better.

Please "Follow" along at [www.facebook.com/PTCL.net](http://www.facebook.com/PTCL.net).

## New business listings

**Guymon**  
McCollum Clinic  
of Massage

580-338-8885



## OPSU Chili Cook-off

PTCI Receptionist Terri Hertensen and Conversion Tech Alan Arrieta serve "Beefed Up Fiber Chili" at OPSU's 14th Annual Chili Cook-off on March 27, 2021. The chili cook-off usually takes place in late November, but the football season had to be split up this year. Everyone enjoyed the warmer weather and celebrated senior day before the OPSU Aggies took on Dordt University. PTCL's Beefed Up Fiber Chili was a big hit and ended up taking third place in both categories.

## Annual Directory Photo Contest



**It's time to show off your talent! PTCL invites you to submit your best photograph for a chance to have your picture featured on the cover of our telephone directory! Details for entering your photograph:**

- 1) The contest is open to amateurs, hobbyists, pros, and anyone anywhere in between.
- 2) Photos must be submitted in digital, jpeg format. No more than three photo submissions per contestant.
- 3) Photos must be a minimum of 300 ppi resolution at 8x12 inches. (Photos submitted with lower resolution are not judged. To obtain higher resolution, change your camera settings to a minimum of 2550 x 3300 pixels.)
- 4) Take a picture that captures the uniqueness of our area! Photos must be taken within our service area.

Email files to [jason.epp@ptci.net](mailto:jason.epp@ptci.net) or mail CDs/DVDs to PTCL, Attn: Directory Contest, PO Box 1188, 2222 NW Hwy 64, Guymon, OK 73942. **CONTEST DEADLINE: June 25, 2021**



## LOCAL BUSINESS SPOTLIGHT: Golden Crown

Looking for a unique gift for a special person or special occasion? There's a great chance you'll find just the right gift at the Golden Crown in downtown Guymon. Whether it's jewelry, home décor, cards, flowers, clothing, or a good cup of coffee, being unique has been a longstanding goal at Golden Crown.

"When I purchase stuff (for the store), I think about items that you really don't think about," Golden Crown owner Susan Barias said. "These are the items you see in a store, and you think, 'What a great idea!' That's what we have here. We sell brands like Fossil, Vera Bradley, Rustic Cuff, and Wedgewood. And last year, we launched a local market where we have consignment products done by local artisans."

The Golden Crown was originally on the corner of 4th and Main, but about 15 years ago, it moved to its current location when Ashley Adams bought it from the Millers.

When the Bariases came to Guymon in 2008, being a store owner was not part of the plan. Her husband, Dr. Emanuel Barias, had been recruited to come to Guymon to work at the hospital. "I was going to be a woman of leisure," Susan said with a laugh. "That lasted a few months. I thought maybe I'll do something part-time. I got my real estate license and sold houses for a while. And through that, I saw this building for sale on 21st Street and thought it would look pretty good as a coffee shop. The rest is history."

That building became her first business, The Urban Bru coffee shop. The Urban Bru has expanded over the years with a shop in Goodwell, The Urban Bru Kitchen on Main Street in Guymon, and its location inside Golden Crown. She's added three other businesses as well: Harana MedSpa, Beach House Shaved Ice, and a laundromat.

Barias loves the connection Golden Crown has with so many people in Guymon and surrounding towns. "I always think of Golden Crown like a Guymon tradition," Barias said. "Every high school girl and boy has come in here for a corsage or a boutonniere. Some of them have worked here, and many others have grown up here, coming here for their prom, their wedding, Valentine's Day, or Mother's Day. For every special event, we've made a connection with people."

Making those connections has also been made easier through Golden Crown's use of PTCL gigabit-capable fiber-optic internet, cellular service, and business solutions.

"PTCL services are very critical," Barias said. "All of our businesses have online stores. We have QR codes and online self-serve. We're very technology-driven — all of our POS systems are connected. We've shifted some of our businesses to cellular because it's a great way to connect with our clients. Our partnership with PTCL has been very important. They're always there to help us."

## Word search for May



To be qualified for a drawing for a \$20 credit toward your PTCL services, mail your completed puzzle to: PTCL, Attn: Puzzle, PO Box 1188, Guymon, OK 73942, or drop it into the envelope with your monthly payment.

S M B L O O M I N G  
U C E D N F O L R Y  
N Z N M Y U N H D T  
S G E P O W R V J W  
H W S T A R V D N W  
I F M R R I I L D O  
N W M R W E F A J E  
E K R F K K F G L V  
Y M J T H I S P P Y  
L Q N J M H R A K V  
J W F R I E E S D N  
P N S H L L W C T U  
G N I R P S O E X T  
Z Y Q K E O L E Y S  
T A U D Q W F D S E  
Y V F S S M O M W L  
M Q M S R V R H M S  
F A S Z P O G V S D  
Y H I L T X H N K N  
U W S S C I A H V N

BLOOMING                      SPRING  
FLOWERS MAY                STORMS  
MEMORIAL                    SUNSHINE  
SHOWERS                      WARM

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

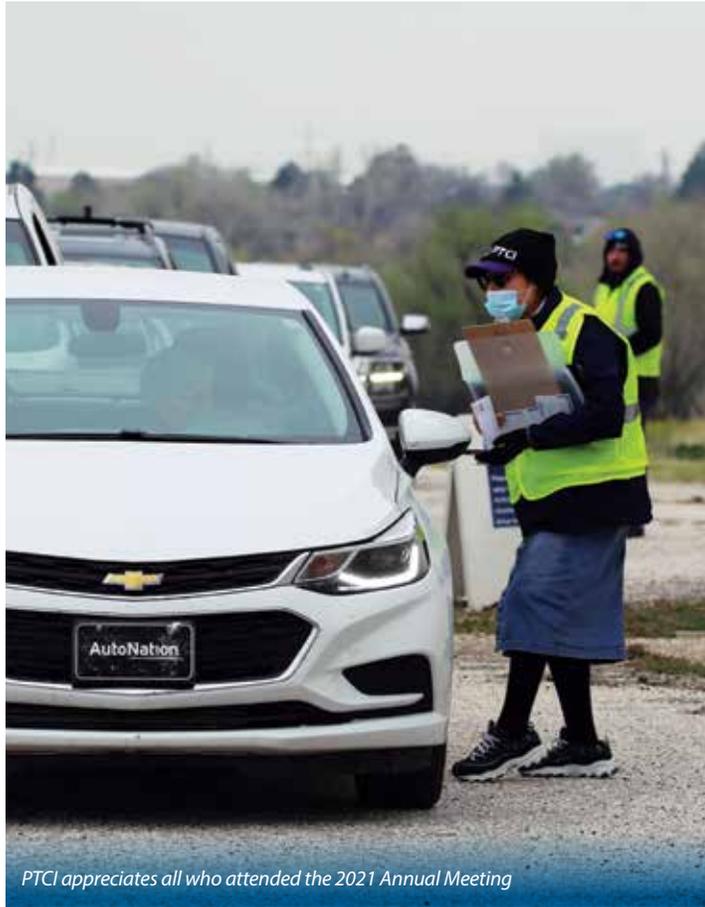
Brian Cockroft of Hooker is the lucky winner of our puzzle drawing. Brian will receive a \$20 PTCL bill credit. Congratulations!

We apologize for the error in last month's puzzle that caused two words to not be in the search.



PRSR STD  
ECRWSS  
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*PTCI appreciates all who attended the 2021 Annual Meeting*

## Savor Every Second of Summer

Now that summer is in full swing, PTCI hopes you're enjoying it to the fullest — taking fun trips, hosting family cookouts, and maybe catching a few naps in the hammock. When you're out and about, stop by our office to check out the latest in our internet and other offerings. Cool technology makes hot summers even better!



**Experience great home internet with Whole Home WiFi Plus FREE for 3 months. TechShield & Total Tech Support included.** Offer expires June 30, 2021. Service not available in all areas. Some restrictions may apply.

