



Fiber construction continues



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Local Postal Customer



PTCI crews have arrived in Boise City and begun building a Fiber to the Home network in the community. Residents of the town may notice yellow and orange vests out and about doing utility work. They will be working mainly in alleyways and backyards.

This is an exciting time for PTCI and our customers as we work to keep pace with how the world connects for both business and personal use. Fiber to the Home delivers exceptional speeds and provides better internet service to your home.

If you have questions about the speeds you can receive over fiber, please call 580-338-2556.

800.562.2556 | ptcinet

Because you deserve great internet for your whole family. Call now and get better internet today.

Service not available in all areas. Some restrictions may apply.

Cornerstone Group © 2021



February 2021

PTCI communicator

Advertise in the PTCI telephone directory

Do you want your advertising to be seen by homes and businesses across the Oklahoma and Texas panhandles? We can help those potential customers find you with your White and Yellow Pages ads in the PTCI Telephone Directory.

The Yellow Pages are where customers go when they're ready to buy. Pioneer Communications (the company that produces the PTCI directory) offers a variety of size and color options for Yellow Pages advertising. Their creative staff will help you select the right combination to attract these prospects and turn them into sales.

Many customers who know the name of your business, but not your number, use the White Pages. When you've worked hard to build loyal customers, you want to make yourself easy to reach.

Pioneer Communications will begin visiting businesses and selling PTCI directory advertising February 1 and will continue through May 31. Our representatives will have virtual tours available for Google and search engine optimization through Advantage 360. Delivery of new directories will take place in early October. You can call Pioneer Communications at 1-620-356-3211.

PTCI
PO Box 1188, Guymon, OK 73942
580-338-2556 | ptcinet



GIG-CAPABLE PROVIDER



A portion of the PTCI employees that donated to the Christmas Cheer for Children program gather with the wrapped gifts right before they were delivered to Hitch for distribution to deserving children.

PTCI employees deliver Christmas Cheer for Children

PTCI employee contributions and matching funds from PTCI to the Christmas Cheer for Children program helped provide Christmas gifts for 40 underprivileged kids. The Christmas Cheer for Children program distributes gifts such as toys, clothing, and school supplies for children in need each year to enhance their holiday.

PTCI CEO Jana Wallace said, "Christmas Cheer for Children is a highlight for our employees. I am always amazed at the generosity of PTCI staff, and this year was no different, exceeding our goal with the biggest year yet! We love supporting these kiddos and an amazing organization."

800.562.2556 | ptcinet

Keeping your world within your reach.

Stay connected to what and who really matters when you choose PTCI cell service.

Sign up today. Call 800.562.2556

Service not available in all areas. Some restrictions may apply.

Cornerstone Group © 2021

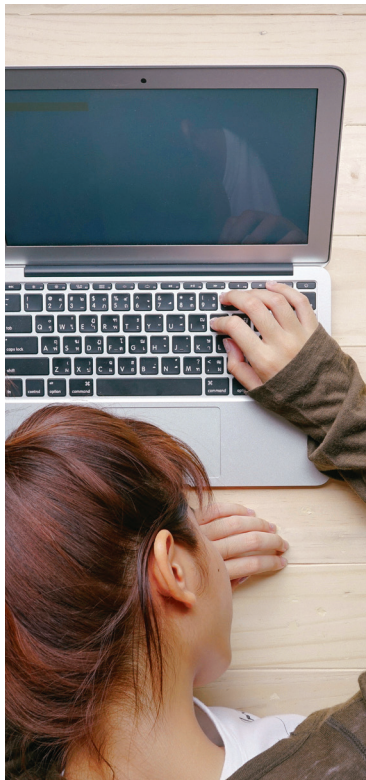
Why is my internet connection slow?

Many factors can affect your internet performance. The speed you subscribe to is the primary factor. We recommend a minimum speed of 100 Mbps. However, if you have several internet-connected devices, you'll want to consider speeds of 250 Mbps or higher to accommodate the extra traffic on your network.

Your router also plays a major role in affecting your internet speed. Routers, like computers, can become outdated over time. PTCI's Whole Home WiFi makes sure that your router is always up to date so you can fully enjoy your internet.

An old or unhealthy computer can also make for a slow internet experience. If your PC is outdated, or if it has picked up any malware, its connection can get bogged down. PTCI offers Tech Home as a solution to keep your PC running smoothly.

If you have questions about your internet service, please give us a call at 580-338-2556 or visit one of our store locations.



Benefits of symmetrical internet speeds

PTCI is now offering symmetrical internet speeds. This means you can get a plan with 1 Gbps download speed and 1 Gbps upload speed — the same speed in both directions. In the past, upload speeds have been significantly slower than download speeds, but new technology and online activities have made upload speeds much more important. Gaming, video calls, live streaming, posting videos or pictures to social media, video doorbells, and working / schooling from home are all tasks that require fast upload speeds.

There are many benefits to having a symmetrical internet connection. It allows you to work and connect with little interruption or latency. Symmetrical speeds also equal greater bandwidth, allowing your connection to flow uninterrupted.

One of the best benefits of PTCI's symmetrical speeds is that you get a better value — faster internet for your money. We understand that the demand for data is always rising, and our symmetrical speeds were created with the future in mind.

If you're interested in upgrading to faster internet, call us at 580-338-2556. One of our friendly customer service representatives will let you know if you're eligible for a symmetrical speed option.

Catch local events on PTCI's YouTube channel

A lot of local events have been different over the past year. In some instances, attendance capacity was restricted. PTCI has remained committed to filming and live-streaming local events and sports so everyone can enjoy the fun and memories.

Basketball season is in full swing, and you can expect to catch much of the action being streamed live to PTCI's YouTube channel: youtube.com/user/ptcivideo

A scoreboard and play-by-play are both provided for the games that PTCI live-streams. Chat with your friends as you watch your favorite local players in the YouTube video's live chat. If you miss a live stream, you can go back and watch it later, since we archive all of our video content on YouTube.

PTCI also features local partners, events, and technology tips on our YouTube channel. This content is always available for your convenience. If you ever have questions, you can post them in the comment section below the video you're watching. We reply to these comments during business hours.

Stay in touch with the community and share the memories by subscribing to PTCI on YouTube. Your support allows us to keep providing this free coverage and content.



Grant helps make life-saving education a reality

A child's safety at home is of the highest priority. And part of a child being safe at home is being educated about the potential dangers present around them.

To do this in years past, a program brought a travel trailer, built to replicate a house, to children. But that program was cut several years ago. Firefighters started to go into classrooms to teach children about home and fire safety but soon discovered they learned much better when the experience was interactive.

That's where the Guymon Fire Department's own idea for a 'Smoke Trailer' began. After looking at several different pre-built smoke trailers, the Guymon Fire Department brought their own ideas together to make a unique learning tool for children.

PTCI was able to help out by securing a \$5,000 grant from the Foundation for Rural Service Community Grants. "PTCI has been a great partner to help make this project a reality," Guymon Fire Department Captain/Paramedic R J Vaughn said. "This money will be used for computer and electrical systems that will allow the entire trailer to be run by a tablet. It also allowed us to purchase TVs for monitoring and language translation inside and outside. We wanted to make sure it had plenty of technology on it to look like a modern home."



PTCI Public Relations Representative Norma Green presented a \$5,000 grant to Guymon Fire Department Captain/Paramedic R J Vaughn at Station One. The funds will be used to help educate children about fire safety in the home.

The trailer will have two stories and be 12 feet high, 8 feet wide, and 28 feet long. It will include a living room, hallway, kitchen, and an upstairs bedroom. "We'll teach fireplace safety and how and when to make a 911 call in the living room," Vaughn said. "We'll teach them to keep electric appliances away from running water, keep aluminum foil out of the microwave, and keep hot handles turned inside so small children can't pull pots off of the stove. We'll also have the children look for hidden dangers like a gas can under a sink. They'll also learn how to use a fire extinguisher."

Upstairs, children will learn why it's important to keep your bedroom door shut while you sleep, what a smoke alarm sounds like, and how to escape a fire with the help of some special effects. "Smoke machines, all run from a tablet, will go off through the vents. We can fill the trailer with simulated smoke so that they can learn to get low, escape, go to their meeting place, and once they're out to stay out," Vaughn said.

The project has turned into a community-wide program with donations of time, money, and materials from JJ Palacios Construction, Joe's Custom Concrete, Lumber Mart, VIP Security, Seaboard Foods, and TCEC.

This educational training will hopefully keep a devastating loss of property from becoming a tragic loss of human life. It may also inspire a child to want to become a first responder.

"We have a firefighter on staff that went through this training as a kid, and it's what inspired him to become a firefighter," Vaughn said.

Word search for Valentine's Day



To be qualified for a drawing for a \$20 credit toward your PTCI services, mail your completed puzzle to: PTCI, Attn: Puzzle, PO Box 1188, Guymon, OK 73942, or drop it into the envelope with your monthly payment.

O H M E H I S B E B
S V T G Y S U S N Y
F A I G C J I F I P
D E Y I Q T K V T S
C S V H D Z D R N S
J B C X E J G Z E C
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R O M A N C E T V E
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BEAR CANDY CARD
CHOCOLATE DATE DAY
HEART LOVE ROMANCE
TEDDY VALENTINE

Name: _____

Phone: _____

Email: _____

Mary J Johnson of Guymon is the lucky winner of our puzzle drawing. Mary will receive a \$20 PTCI bill credit. Congratulations!