



PTCI

communicator

Summer 2020

Let PTCI's Managed Services meet your business IT needs

Just like larger companies, small and medium-sized companies need to operate efficiently and effectively. But IT resources are often very limited with smaller businesses. PTCI's Managed Services can fill the gap by providing you with access to the best WiFi network, cybersecurity, data recovery, and disaster recovery solutions.

PTCI's Managed Services enable your business to increase operational efficiency and cost-effectiveness while you focus on your business, not on technology. It offers:

- Protection against phishing attacks, intrusion vulnerability, application/URL filtering, virus attacks, malware, spam, and ransomware.
- Entry point security you can customize for your business — block unwanted websites and get daily reports on internet usage and thwarted cyberattacks.

You have worked hard to make your business a success. Stay ahead of cybercrime and gain peace of mind with network monitoring from PTCI's Managed Services.

Call [800.562.2556](tel:800.562.2556) to learn more.

PTCI
PO Box 1188, Guymon, OK 73942
800.562.2556 | ptci.net/canadian

Office Closure
September 7 – Labor Day



PTCI Canadian store now open

PTCI's store at 112 North Third Street in Canadian has reopened for business every Wednesday from 9:30 am until noon, then from 1pm until 4pm. PTCI wants to provide the best internet service possible while keeping the safety of our customers and employees in mind.

While we offer online internet ordering through SmartHub and customer service by phone, we understand the reasons for in-store visits. We will gladly see you in these instances.



We are following the CDC's guidelines for cleaning and disinfection:

- If you are ill, we ask that you not enter our store.
- We ask that you wear a mask when entering the store. If you do not have a face mask, we will provide one for you. Out of respect for your health, we will also be wearing masks.
- Limited numbers of customers will be allowed in the store at one time to allow for adequate social distancing. There is also a limit of one person per visit.

To make payments, we ask customers to continue to use SmartHub, or our payment line at [855-386-9918](tel:855-386-9918).

Get \$20 today!

- Manage your account
- View and pay your bill
- Monitor your usage 24/7
- Report service issues

PTCI
800.562.2556 | ptci.net

smart hub

Receive a one-time \$20 bill credit when you sign up for SmartHub and paperless billing.

One-time \$10 bill credit when you sign up for SmartHub for the first time. One-time \$10 bill credit when you sign up for paperless billing for the first time. Offer expires August 31, 2020.

Word search for August

To be qualified for a drawing for a \$20 credit toward your PTCI services, mail your completed puzzle to: PTCI, Attn: Puzzle, PO Box 1188, Guymon, OK 73942, or drop it into the envelope with your monthly payment.



G Y H J O V D W S T
 O N Q O Q S E N E N
 B S I D T A D V R N
 T K N T T D P C O O
 O O A H A D O O M L
 B I E R N G O G S E
 U R C G N V L L S M
 R L Z Z R S L I P R
 G J O S C A H F A E
 E S V O B E R K R T
 R S U T H Z K O G A
 S S O A N C G J K W
 U O S K B N S U V I
 F N M T Q K S X B R
 V A C A T I O N J T
 G J Y S T R O P S Y
 G H U C T I N Q N A
 W S U W W N N N O N
 Y K S V V L U Q C D
 J N S M Z S F I T Y

BURGERS	SUNNY
FOOTBALL	TAILGATING
HOTDOGS	VACATION
SCHOOL	WEATHER
SMORES	WATERMELON
SPORTS	

Name: _____

Phone: _____

Email: _____

George Hill of Balko was the lucky winner of our May puzzle drawing. George received a \$20 PTCI bill credit. Congratulations!

Fiber offers many benefits

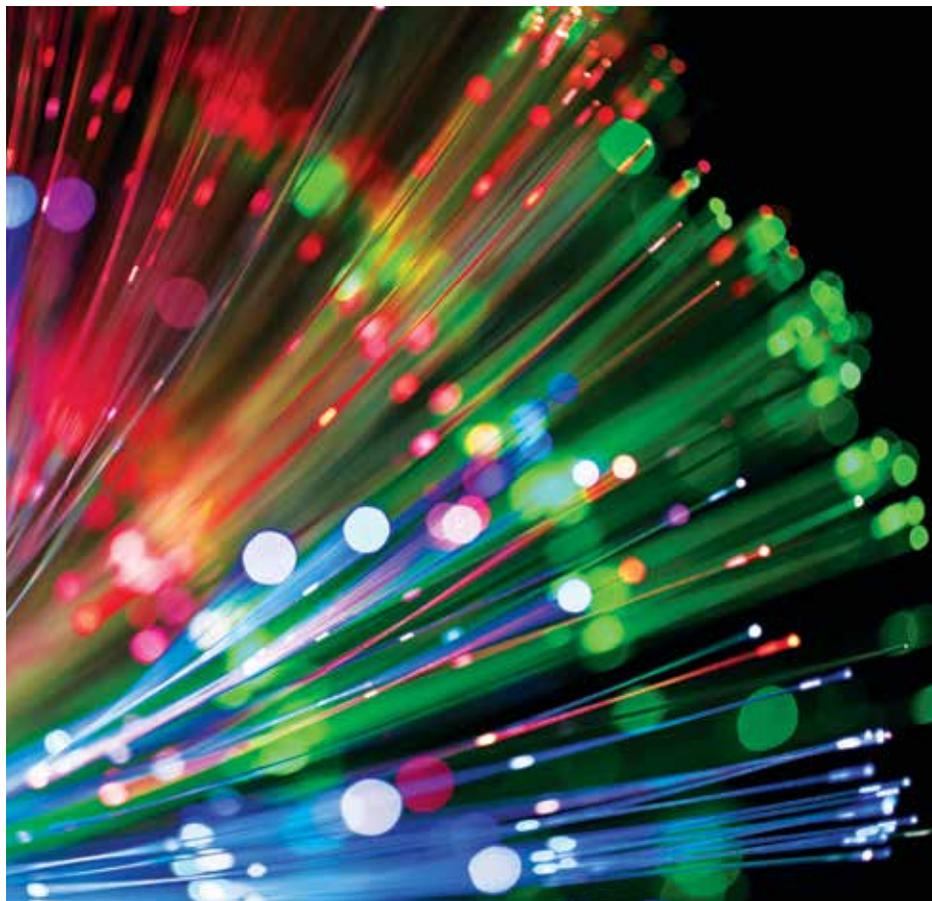
Fiber is revolutionizing telecommunications and replacing conventional copper wiring in many places. From business and economic development, to entertainment and online education, fiber-optic broadband provides essential and reliable connections for our rural communities.

Optical fibers are thinner than metal wires and have a higher carrying capacity. This allows more information to come through using less material, translating to greater bandwidth. Optical fibers also weigh less and take up less space than metal wiring. In the long run, fiber optics have less signal degradation so you can always enjoy faster internet speeds.

Fiber optic cables use less power and can transmit across  distances using less energy. Fiber is also non-electric so there is no fire hazard compared to metal wiring that heats up when overused.

With data security concerns in telecommunications, fiber transmission offers a level of increased security that cannot be matched by other materials. This is because there is no way of "listening in" to electromagnetic energy that "leaks" from the cable.

Due to its efficiency and capacity, fiber optic transmission is being widely used and continues to be adopted for data transmission in place of metal wires. Traditional materials such as copper twisted-pair cabling or coaxial cabling are being steadily replaced by modern fiber optic options, and as the demand for more speed and greater bandwidth continues to increase, fiber optics will continue to be deployed in future telecommunication networks.



WiFi and internet work together

WiFi and internet go hand-in-hand, but they are not the same thing. Internet service is what gives you the ability to access the web. WiFi is what distributes internet service throughout your home so you can access it wirelessly. Without WiFi, you can only connect to your internet service through a wired connection. Typically, WiFi connects your laptop, phone, tablet, and other devices to the internet. WiFi is the easiest way for most devices to access the internet.



Think of internet service as a delivery truck that brings food to a restaurant. WiFi is the wait staff that delivers the food to different tables. WiFi and internet are two separate things that work together to provide you with great internet experience.

PTCI's residential internet service comes with free WiFi. Give us a call at 800-562-2556 to sign up today.



Tips for technophobia

While seniors' online presence is growing, there are still sizeable numbers of people over 65 who shy away from technology. For example, changes in vision, coordination, and dexterity may make it more difficult for some people to comfortably view a screen or use a keyboard or mouse. In addition, seniors who have had frustrating experiences with technology in the past may be reluctant to try again. Here's how to help:

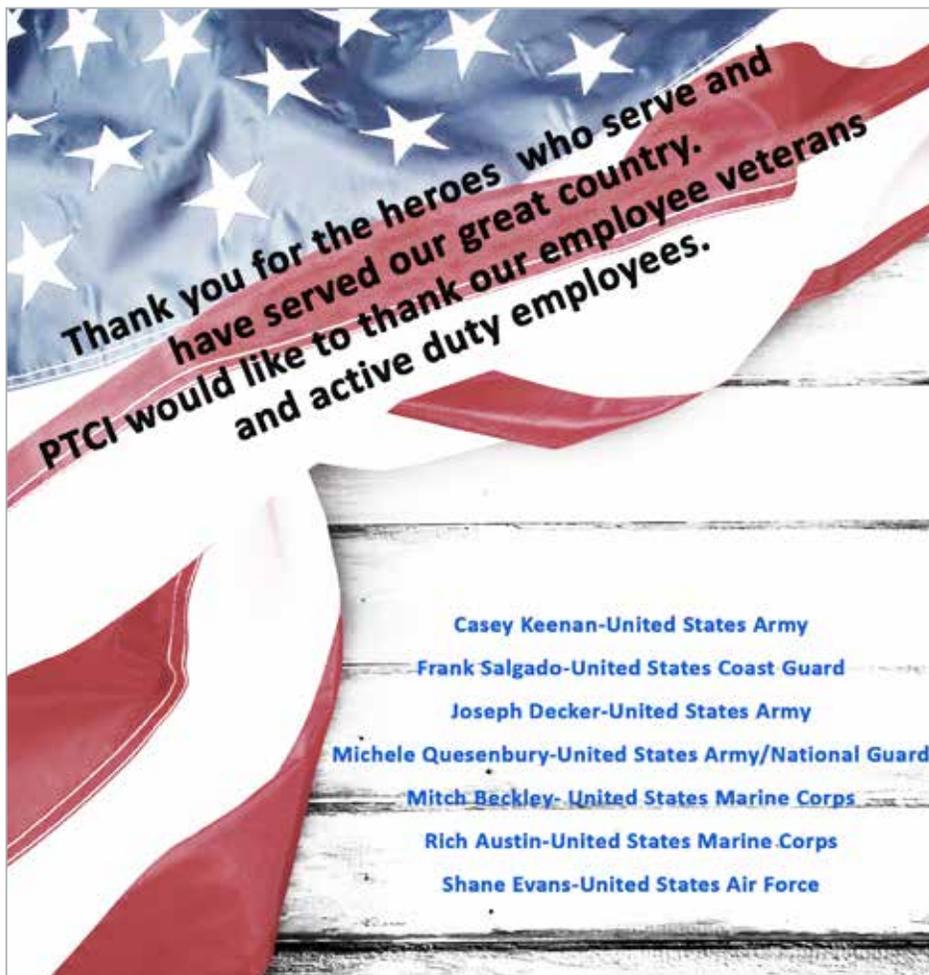
Keep it simple. There's no need to buy a desktop for someone who just wants to email and do occasional web surfing. Tablets are ideal for first-timers because of their simple design and intuitive, touch-screen interface.

Increase accessibility. Software packages are available that transform a busy screen into an easy-to-navigate, large-text interface that makes email and photo sharing a breeze.

Write instructions down. After introducing a new skill, leave a simple list of steps the person can refer to while practicing.

Offer generous tech support. Seniors will be more likely to invest time and effort in technology when they know someone is available to help with problems and answer questions.

Above all, show your loved one how technology can make life easier and more fun. Relate your teaching to the person's needs and interests, whether that means streaming music, making online purchases, or viewing photos of the grandkids.





PO Box 1188
Guymon, OK 73942

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Local Postal Customer



PTCI internet helps The River flow

Donald Hill is the Senior Pastor at The River Ministries, which he helped to establish May 6, 2001.

"It was through some dreams and things God had shown us," Hill said. "There were some homegroups that were asking when we might start a new work. It wasn't something I planned on doing, it just sort of evolved," said Hill.

Located right in the heart of Canadian's vibrant downtown, The River continues to minister through the COVID-19 pandemic, although services have looked very different. "We do all of our services online now, and run it through our radio station as well," Hill said. "It's made a tremendous difference in what we do around here. We could not do some of the things we do now without it."

PTCI's Gig-capable internet speeds were a much-needed addition to their office as well. "The ladies that work in our office, they were frustrated (with their previous internet service) at the time. We were losing connections, and since you all (PTCI) came in, that's not been an issue. In fact, what took us forever to get loaded up, it's almost instantaneous. We're very pleased with it"

Hill  is hopeful for what it can mean for Canadian. "We're excited that it's something to advance the city, county, and surrounding area," Hill said. "People are looking forward to it."

Donald Hill (left), Senior Pastor at The River Ministries, talks with PTCI Public Relations Representative, Jason Epp (right), about the church's origins and mission.



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