



Fall 2020

PTCI

communicator



Did you know PTCI does all this?

- Supports local schools/students with donations, sports sponsorships, custom backpacks for honor roll students, and \$25,000 in college scholarships every year.
- Supports OPSU athletics, computer team, rodeo teams, and works with OPSU to incorporate student interns into our workforce.
- Supports local fire departments, police and sheriff departments, and EMTs with donations; and extra support when affected by disasters such as fires or tornados.
- Generously sponsors town celebrations in Guymon, Boise City, Beaver, Laverne, Texhoma, Perryton, Spearman, and Canadian.
- Provides financial support of area economic development through Panhandle Regional Economic Development Coalition, Inc. (PREDCI).
- Generously supports all Chambers of Commerce in our service territories.

PTCI
 PO Box 1188, Guymon, OK 73942
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Office Closure
 November 26 & 27 – Thanksgiving
 December 24 at noon – Christmas
 December 25 – Christmas



Do you have an ergonomic home office?

Ergonomics is the science of designing workspaces and equipment to fit the person using them. By paying attention to ergonomics, you may be able to reduce muscle and eye strain. This is especially important if you're working from home regularly.

Here are the basics:

- In addition to a ceiling light, make sure you have adequate task lighting. To avoid screen glare, don't place your computer and monitor in front of a window.
- Your desk chair should offer lumbar support and allow you to put your feet on the floor with your legs at a 90-degree angle.
- Keep your computer monitor about an arm's length away. You should be looking straight ahead or slightly down at the screen, not straining upwards. If you use a laptop, a separate keyboard and a laptop stand may be needed to create an ergonomic setup.

The wrong chair or computer height aren't the only things that can give you a pain in the neck. So can WiFi troubles. Call 800.562.2556 and ask about our Whole Home WiFi service.



Understanding CPNI rules

Customer proprietary network information (CPNI) is the data collected by PTCI and other telecommunications companies about a consumer's telephone calls. It includes the time, date, duration and destination number of each call, the type of network a consumer subscribes to, and any other information that appears on the consumer's telephone bill.

Telemarketers or customer service agents working on behalf of telephone companies must go through an additional customer authentication layer (typically a PIN or last four digits of the stored payment method) and ask for the customer's consent prior to accessing the billing information or before using or sharing that information for any purpose, including but not limited to, offering an up-sell or any change of services. Usually, this is done at the beginning of a call from the telemarketer to the telephone subscriber.

The U.S. Telecommunications Act of 1996 granted the Federal Communications Commission (FCC) authority to regulate how CPNI can be used and to enforce related consumer information privacy provisions. The rules in the 2007 FCC CPNI Order further restrict CPNI use and created new notification and reporting requirements.

Teachers' breakfast and Wheatheart of the Nation Celebration

With the first day of class right around the corner, Perryton public schools held their teacher meeting on August 5, 2020. PTCI was able to deliver delicious breakfast burritos from La Casita to the teachers and staff at the high school cafeteria.

Usually, we can visit each of the schools and deliver the burritos individually, but this year was different due to social distancing guidelines and mask requirements. We're glad we were able to show how much we appreciate our educators while remaining safe.



The Wheatheart of the Nation Celebration recognizes when Perryton was founded back in 1919. It's a way for our community to come together to celebrate what makes Perryton great with family, friends, and neighbors. Members of our marketing department cooked and wrapped 1,000 sausage-on-a-stick snacks, then served them on the Ochiltree County Courthouse lawn with cold water donated by Lowe's Market. PTCI was glad to be able to participate and feed our friends in Perryton.

Has 2020 made you long for time travel?

Let's face it—2020 has been difficult. You may wish you could travel back to a joyful year in your past or travel forward to a future where today's problems have been solved. While time travel isn't possible, you can watch time travel movies via streaming services. Here are a few ideas:

Back to the Future – A teenager accidentally travels back in time from 1985 to 1955, where he meets his future parents.

Bill & Ted's Excellent Adventure – Two teens try to prepare the ultimate historical presentation with the help of a time machine.

Groundhog Day – A weatherman finds himself inexplicably living the same day over and over again.

Somewhere in Time – A playwright uses self-hypnosis to travel back in time and meet the actress whose vintage portrait hangs in a hotel.

12 Monkeys – In a future world devastated by disease, a convict is sent back in time to gather information about the man-made virus.

You may need to increase your internet speed to improve your streaming experience. Call 800.562.2556 for details.



Is it time to increase your internet speed?

You may notice your internet beginning to slow, and nobody likes a slow internet connection. So it might be time to evaluate what speed you actually need. Here are just a few factors our internet calculator considers when providing recommendations about your ideal connection speed:

- **Number of Users and Devices:** Knowing how many users in your home are on the internet using different devices at one time is a primary factor in determining what internet speeds you'll need at the point of peak usage. (Devices include computers, smartphones, tablets, gaming consoles, smart TVs, smart home devices, etc.)
- **Video Chat:** How often does your household use video chat or make internet phone calls using Skype, Zoom, Google Duo, FaceTime, etc.?
- **Streaming Audio:** How often does your household stream audio on apps or devices such as Spotify, Pandora, Amazon Echo or Alexa, and Google Home?
- **Gaming:** How often do members of your household play online video games?
- **Online Movies:** How often does your household watch TV or movies on apps such as Netflix, Hulu, Amazon Prime, or Roku?
- **Download Files:** How often does your household download large files?

PTCI can help you determine the right speed for your needs. Go to www.ptci.net, scroll down to the internet calculator and answer a few questions.



Wonders of Whole Home WiFi

Having good WiFi is one of the most important factors when it comes to your internet experience. An outdated or overloaded router can make your internet sluggish or unusable. With PTCI's Whole Home WiFi, you can eliminate router problems.

Benefits of Whole Home WiFi:

- 24/7 tech support
- Automatic firmware updates
- Extended, full coverage for your home
- Dual-band connections for better signal health
- Powered by PTCI's high-speed internet

Whole Home WiFi makes your internet experience worry-free and smooth. You'll no longer need to wonder if your router is out of date. And if you happen to experience an issue, PTCI will be able to quickly diagnose the problem and get you back on your way.

To begin reaping the benefits of Whole Home WiFi in your home, call 580-338-2556, or come by any PTCI location and sign up today.

Cloud gaming may change technology

Cloud gaming services like Google's Stadia and Microsoft's xCloud are changing the way people are gaming. Video games are intensive programs that often take powerful hardware to run. Thanks to faster internet speeds, cloud gaming allows games to be hosted and run on Google or Microsoft's powerful servers, instead of your device bearing the load. This means more affordable devices will be able to seamlessly play games that they couldn't before, saving the end-user money. The technology will likely be implemented with other demanding programs in the future, making work, play, and entertainment more affordable and accessible for everyone.



4 things you might not know about pumpkins

Sure, you carve pumpkins every year for Halloween decorations and make pumpkin pie for Thanksgiving dessert. But you may be surprised to learn these obscure facts about pumpkins found on History.com:

1. In 1584, after French explorer Jacques Cartier explored the St. Lawrence region of North America, he reported finding “gros melons.” The name was translated into English as “pompions,” which has since evolved into the modern “pumpkin.”
2. Carving pumpkins into jack-o’-lanterns originated hundreds of years ago in Ireland. Back then, however, jack-o’-lanterns were made out of turnips or potatoes. It wasn’t until Irish immigrants arrived in America and discovered the pumpkin that a new Halloween ritual was born.
3. The heaviest pumpkin weighed 1,810 pounds, 8 ounces, and was presented by Chris Stevens at the Stillwater Harvest Fest in Stillwater, Minnesota, in October 2010.
4. The largest pumpkin pie ever baked was in 2005 and weighed 2,020 pounds.

Inspired? Head to the pumpkin patch nearest you!



PO Box 1188
Guymon, OK 73942

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A Halloween-themed advertisement background featuring a large, glowing full moon, silhouettes of trees, flying bats, a graveyard with crosses, and a castle-like house with lit windows on a hill.

Your castle is covered
with 3 FREE
months of
Whole Home
WiFi

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Offer available for new Whole Home WiFi activations with one-year commitment. Some restrictions apply. Offer expires December 31, 2020.

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