



PTCI

communicator

Did you know that PTCI:

- **Supports local schools/students** with donations, sports sponsorships, custom t-shirts for honor roll students, and \$25,000 in college scholarships every year.
- **Supports OPSU** athletics, computer team, rodeo teams, and works with OPSU to incorporate student interns into our workforce.
- **Supports local fire departments, police and sheriff departments, and EMTs** with donations; and extra support when affected by disasters such as fires or tornados.
- **Generously sponsors town celebrations** in Guymon, Boise City, Beaver, Laverne, Texhoma, Perryton, Spearman, and Canadian.
- **Provides financial support of area economic development** through Panhandle Regional Economic Development Coalition, Inc. (PREDCI.)
- **Generously supports all Chambers of Commerce** in our service territories.

Contact

PTCI
 PO Box 1188, Guymon, OK 73942
 800.562.2556 | ptc.net

Office Closures

November 28-29 | Thanksgiving
 December 24 pm | Christmas Eve
 December 25 | Christmas Day
 January 1 | New Year's Day



SHOWCASE AWARD WINNER



Apply online.
ptci.submittable.com
 Deadline: 1/31/2020

PTCI offers five \$1,000 scholarships to local seniors

PTCI helps Perryton celebrate 100 years

The Annual Wheatheart of the Nation Celebration in Perryton took on greater meaning this year as the town celebrated their 100th birthday. PTCI was there as a part of the Block Party Thursday, August 22, on the lawn of the Ochiltree County Courthouse. PTCI employees cooked up sausages-on-a-stick and handed out water to all who stopped by.

Two days later, PTCI was also there for the annual parade, filling the air with bubbles, candy, and foam baseballs. Happy 100th birthday, Perryton! Here's to 100 more.



Wonders of Whole Home WiFi

Having good WiFi is one of the most important factors when it comes to your internet experience. An outdated or overloaded router can make your internet sluggish or unusable. With PTCI's Whole Home WiFi, you can eliminate router problems.

Benefits of Whole Home WiFi:

- 24/7 tech support
- Automatic firmware updates
- Extended, full coverage for your home
- Dual-band connections for better signal health
- Powered by PTCI's high-speed internet

Whole Home WiFi makes your internet experience worry-free and smooth. No longer worry that your router is out of date. And if you happen to experience an issue, PTCI will be able to quickly diagnose the problem and get you back on your way.

To begin reaping the benefits of Whole Home WiFi in your home, call 800-562-2556, or come by any location and sign up today.



Streaming workshops

- Boise City - October 16 | 5-7 pm
PTCI Store
- Guymon - October 30 | 5-7 pm
PTCI North Store

Stream your team and win big



	AT&T TV Now	fuboTV	Hulu with Live TV	PlayStation Vue	Sling TV	YouTube TV
NBC - KAMR 4	-	✓	✓	✓	-	✓
ABC - KVII 7	-	-	✓	✓	-	✓
CBS - KFDA 10	-	-	✓	✓	-	✓
FOX - KCIT 14	-	-	✓	✓	-	✓
ACC Network	-	✓	-	✓	-	✓
beIN Sports	-	✓	-	✓	✓	-
Big Ten Network	✓	✓	✓	✓	-	✓
CBS Sports Network	✓	✓	✓	✓	-	✓
Eleven Sports	-	✓	-	✓	✓	-
ESPN	✓	-	✓	✓	✓	✓
ESPNU	✓	-	✓	✓	✓	✓
Fox College Sports	-	✓	-	✓	-	-
Fox Soccer Plus	-	✓	-	✓	✓	✓
Fox Sports 1	✓	✓	✓	✓	✓	✓
Fox Sports 2	✓	✓	✓	✓	✓	✓
Fox Sports Regional	✓	✓	✓	✓	-	✓
Golf Channel	✓	✓	✓	✓	✓	✓
Longhorn Network	✓	-	-	✓	-	-
MLB Network	-	-	-	✓	✓	✓
NBC Sports	✓	✓	✓	✓	✓	✓
NFL Network	-	✓	-	✓	✓	-
NFL Red Zone	-	✓	-	✓	✓	-
NHL Network	-	-	-	✓	✓	✓
Olympic Channel	✓	✓	✓	✓	✓	✓
Pac-12 Network	-	✓	-	-	✓	-
SEC Network	✓	-	✓	✓	✓	✓
TBS	✓	✓	✓	✓	✓	✓
Tennis Channel	-	✓	-	✓	✓	✓
TNT	✓	✓	✓	✓	✓	✓

Channels are subject to change at any time. Check providers' websites for current pricing and complete channel lineups.

To pay or not to pay Traditional TV is expensive. What should you do?

You've noticed, or instead, your wallet has noticed, the increasing price of TV over the years. It wasn't long ago you could get all the channels you wanted for around \$30 per month, but the glory days have long gone.

The cost of providing TV soars to record highs. Content providers hold companies, like PTCI, at their mercy by demanding more money with every contract negotiation.

Do you continue to pay the high cost, or do you look for alternative options?

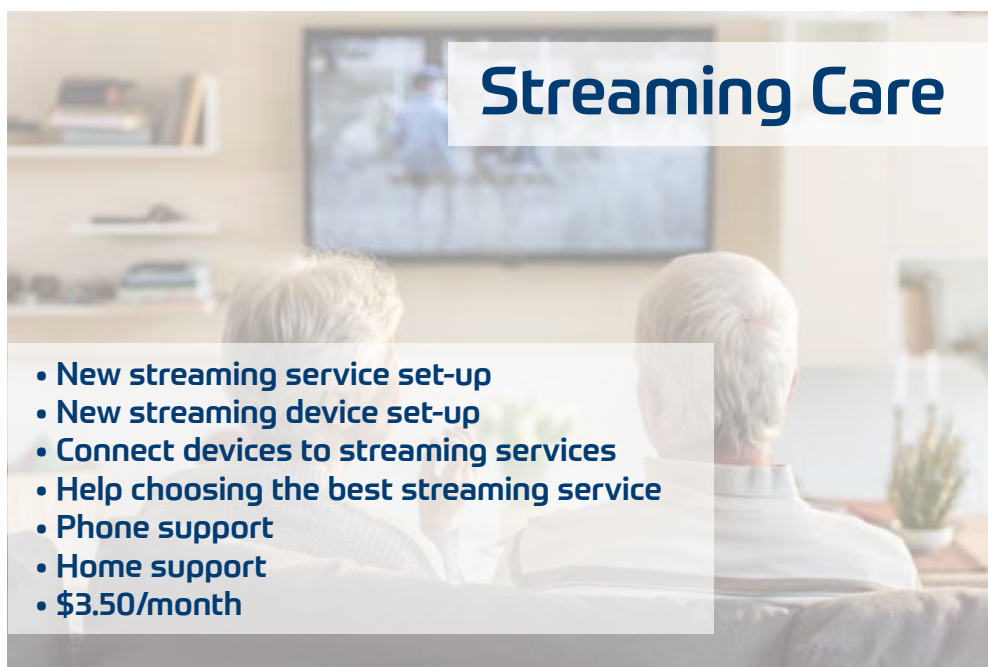
So, the question: To pay, or not to pay? We know the price of viewing traditional TV exceeds many household budgets. Do you continue to pay the high cost, or do you look for alternative options? We ask ourselves this question as well.

...the savings alone are enough to make you curious.

Enter the alternative. Streaming. The buzzword. What is it? It's watching TV, but over your internet connection. And—it's half the cost or less. Yes, it's different, but the savings alone are enough to make you curious.

There is something for everyone with options like YouTube TV, AT&T TV Now, Hulu Live, PlayStation Vue, and Sling. Packages for some of these providers start at \$25 per month. It sounds like the glory days are making a comeback after all.

With change comes questions, and we are here to help. Get access to dedicated help with PTCI's Streaming Care. We'll help you get set up, and we'll help you when you have questions along the way. Call 580-338-2556 and sign up for Streaming Care for the low price of \$3.50/month.



Streaming Care

- New streaming service set-up
- New streaming device set-up
- Connect devices to streaming services
- Help choosing the best streaming service
- Phone support
- Home support
- \$3.50/month

Understanding CPNI Rules



According to Wikipedia, The Free Encyclopedia, Customer Proprietary Network Information (CPNI) is the data collected by telecommunications companies about a consumer's telephone calls. It includes the time, date, duration and destination number of each call, the type of network a consumer subscribes to, and any other information that appears on the consumer's telephone bill.

Customer service representatives (CSR) working on behalf of telephone companies must go through an additional customer authentication layer (typically a PIN number) and ask for the customer's consent prior to accessing the billing information or before using or sharing that information for any purpose, including but not limited to, offering an up-sell or any change of services. Usually, this is done at the beginning of a call from the CSR to the telephone subscriber.

The U.S. Telecommunications Act of 1996 granted the Federal Communications Commission (FCC) authority to regulate how CPNI can be used and to enforce related consumer information privacy provisions. The rules in the 2007 FCC CPNI Order further restrict CPNI use and created new notification and reporting requirements.

Do you have questions about PTCI's policy on protecting your CPNI? Please call a customer service representative at 800-562-2556.



Holiday special—coming your way soon!



PO Box 1188
Guymon, OK 73942

PRSR STD
ECRWSS
U.S. POSTAGE
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PERMIT NO. 664

Local Postal Customer



Whole Home WiFi
Never buy or update another router again.

Whole Home WiFi Plus
Experience a worry-free digital home, and get Tech Home Support.