



PTCI

communicator

Don't sweat streaming with PTCI's Steaming Care

Save money and still watch the content you enjoy. Now's the time to cut the cord and stream your TV. Here are some tips to make things easier.

Make a list of what you watch.

Visit www.thestreamable.com for an interactive tool that matches your favorite content with compatible streaming providers so you can choose a service that is best for you.

Compare streaming providers.

- DirecTV Now
- Sling
- PlayStation Vue
- Hulu with Live TV
- YouTube TV

Find a streaming device.

You can use mobile devices and select smart TVs to stream. If you don't have a compatible smart TV, try one of these devices:

- Roku
- Apple TV
- Amazon Fire TV
- Google Chromecast

Make streaming easier with Streaming Care.

Take advantage of PTCI's Streaming Care, which provides you with phone and in-home support for whatever streaming service you choose for only \$3.50/month.

Contact

PTCI
PO Box 1188, Guymon, OK 73942
580.338.2556 | ptci.net

Office Closure

September 2 | Labor Day



Cow about that! Kinsey wins photo contest

Shay Kinsey of Balko and current junior at OPSU is the winner of PTCI's 2019 Directory Photo Cover Contest. Kinsey took the photo on her father's land north of the town of Balko.

"That steer was one of my favorites because he was so friendly," Kinsey said. "I loved feeding him cake right out of my hand. He was just munching on hay that day, and I snapped a few pictures of him. I didn't think I had gotten any good ones, but I went back and looked and found this one. I thought it was hilarious. It's hard to get one to look at you and to catch the photo at just the right time."



Texas County kids stay healthy with style & flair

Kids don't mind getting ready to go back to school at the Texas County Children's Health Fair - Back to School Bash. Kids received everything from free school supplies, haircuts, oral care, and goodies from sponsors like PTCI. Jason Epp, Daniel Mesta, Emanuel De-Herrera, and Elizabeth Brown gave excited attendees jump ropes and sunglasses.

PTCI protects your personal information

It is important for us to protect your personal information. Using measures implemented by the FCC, PTCI safeguards CPNI (Customer Proprietary Network Information).

What is CPNI?

CPNI is information about your service from us. The information could be anything like what services you have, how you use them, and billing information.

How do we protect you?

- When you call asking about account information, we will ask for your password. This ensures that only authorized users have access to your account.
- If you make a change to your account, we send a notification to your original mailing address on record.
- **PTCI never sells or gives out your information, including your non-published phone numbers.**

Do you have questions about PTCI's policy on protecting your CPNI? Please call a customer service representative at 580-338-2556.



Streaming workshops

Beaver - August 14 | 5-7 pm

First Security Bank

Guymon - August 28 | 5-7 pm

PTCI North Store



PTCI celebrates the 4th in Laverne

With activities from sun up to fireworks after sundown, Laverne celebrated Independence Day in plenty of ways. From the Lions Pancake breakfast, cornhole, parade, turtle races, and much more, PTCI was there to participate and capture it all. Look for all the memorable action on PTCI's YouTube Channel [youtube.com/user/ptcivideo](https://www.youtube.com/user/ptcivideo). God Bless America!

Are you being spoofed?

Have you received a call from a local number only to realize it was an automated call? This does not only happen to PTCI customers. It's a worldwide issue known as Caller ID Spoofing.

Scammers use many tactics to appear legitimate and trustworthy. Use extra caution when providing personal information.

Watch for these things:

- The caller may request personal information (such as your Social Security number).
- The caller uses an automated voice asking you to return their call to avoid legal action or says you owe a debt and demands you take care of it immediately.
- The caller asks you to return the call at a different number than shown on Caller ID.
- The caller claims you have won a prize or contest.
- The call appears to come from someone you know or even your phone number.

Here's how to protect yourself:

- Never give out or verify personal information over the phone.
- For calls that may include a financial transaction, initiate the call yourself and only call a phone number you can verify as legitimate.
- Register your phone number with DoNotCall.gov.
- Stay informed and know your rights by visiting the FCC Consumer Help Center.

PTCI is currently working to obtain the appropriate call identifiers required to implement the robocall blocking recently approved by the FCC. The unwanted calls must first be identifiable within the network, which requires additional analytics tools. Please know that PTCI will do everything possible within our network to help alleviate this problem as soon as possible.

PTCI brings faster internet speeds to more areas



PTCI's crews work diligently to provide fiber to more customers in the service area. Fiber allows the delivery of faster internet speeds than ever before. Those who currently have access to fiber can take advantage of speeds up to 1 Gigabit per second, which is 100 times faster than 100 Megabits per second.

PTCI broadened the effort to serve not only communities with fiber but also rural areas. This project, called the "Rural Surge," aims to deliver fiber-powered, high-speed internet to customers in the cooperative service area.

PTCI systematically brings fiber to many Panhandle towns. Currently, the focus is Hooker and its surrounding rural areas. Now that Hooker's construction is more than halfway complete, the town can soon experience faster speeds than available in many big cities.

To date, PTCI has converted Guymon, Beaver, Forgan, and Laverne to fiber, with Texhoma and Boise City to follow over the course of the next couple of years. PTCI crews bury an average of 100 miles of fiber per year. As part of the Rural Surge, this year's goal is to bury 300 rural miles of fiber.

Fiber withstands the day-to-day demands streaming, browsing, gaming, working, and other online tasks require. Fiber is future-proofed and ensures you can enjoy incredible speeds for years to come. The internet is essential to daily life, and PTCI prioritizes covering the area with top-notch service.

If you'd like to learn more about PTCI's fiber projects or want to upgrade your internet speed, please call 580-338-2556 or visit a store near you. PTCI is committed to providing you with progressive, affordable, high-quality communication services.

Life's a picnic

To be qualified for a drawing for a \$20 credit toward your PTCI services, mail your completed puzzle to: PTCI, Attn: Puzzle, PO Box 1188, Guymon, OK 73942, or drop it into the envelope with your monthly payment.

P I V R Z M U U U T
 A B F Y H A G B J Q
 K D Q I B C R K L T
 F Q E P U O X V N O
 B W S A W R F E D L
 S R E N S W P P H M
 Y L I M A F T I C T
 L E K D L O C H J N
 S D O I A I I G J M
 A A O B D P B K E Q
 N N C L S F A N U G
 D O T Y R X L A S M
 W M L S E G O R K I
 I E A E B L V B V D
 C L L J M U V D H K
 H A M B U R G E R C
 F Q V Y C U E A P X
 E G A O U V S T L Z
 H T O L C E L B A T
 M E D V H V D J P W

ANTS HAMBURGER

BROWNIES LEMONADE

CHIPS SALAD

COOKIES SANDWICH

CUCUMBERS TABLECLOTH

FAMILY WATERMELON

Name: _____

Phone: _____

Janelle Eggleston of Hooker is the lucky winner of our puzzle drawing. Janelle will receive a \$20 PTCI bill credit. Congratulations!

Reality Check for high school students



PO Box 1188
Guymon, OK 73942

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Area high school students experience real-world challenges during Upward Bound's Reality Check event on Monday, July 1, at OPSU. Each student was assigned a career, salary, marital status, and children, along with a checkbook to track purchases. Students visited banks, real estate agencies, insurance agencies, childcare providers, and other businesses. At these stations, they made budgeted purchases. Ulises Prieto and Norma Green represented PTCI as the communications provider. Reality Check emphasized to students the importance of well-planned finances and good career choices.

Sweet Summer Savings

up to **\$600 OFF** cellphones

\$600 off purchase of select, in-stock smartphones with new activation and 1-year agreement. \$500 off purchase of select, in-stock smartphones with 1-year agreement.

Get TechHome Protect Plus or TechHome Support FREE for 2 months.

I know how to run my computer, but when it got malware everything slowed down to a crawl. I panicked! Thank goodness TechHome by PTCI fixed my problem. They installed the program remotely and cleaned up the virus at the same time. Now I don't have to worry anymore. Thanks, PTCI!

Call now and get your two free months of TechHome. 580.338.2556

First two months free for new TechHome Protect Plus and TechHome Support activations. Offer expires 9/30/2019.