

Lifeline is a government program that offers qualified people a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. Lifeline is available on one telephone service per household, whether wireline or wireless.

- **How much can I save on my phone bill?** You will save up to \$10.00 on your monthly local wireline telephone bill, or you may choose the Lifeline cellular plan for only \$14.50 per month. These benefits apply to your local telephone service charges that you purchase as a flat rate service, whether wireline or wireless. These benefits will also cover your wireline subscriber line charge.
- **How do I know if I'm eligible?** You're eligible for Lifeline if you participate in any of the following programs:
 - Food Stamps
 - Aid to Families with Dependent Children (AFDC)
 - Low Income Home Energy Assistance Programs (LIHEAP)
 - Medicaid
 - Federal Public Housing Assistance (Section 8)
 - Supplemental Security Income (SSI)
 - Bureau of Indian Affairs General Assistance
 - Temporary Assistance for Needy Families (TANF) tribally administered block grant programs
 - Head Start Programs (only applicant or customers who satisfy the income qualifying eligibility provision)
 - National School Lunch Program (only applicant or customers who satisfy the income standard of the program for free meals)
 - Vocational Rehabilitation (including aid to the hearing impaired)
 - Oklahoma Sales Tax Credit (please furnish Oklahoma Form 538)
- **Are there any restrictions?** Lifeline can only be used for the main telephone in a household. The name of the phone bill must match the name of the participant in the eligible program. Lifeline customers may purchase all services offered to non-Lifeline customers.
- **How do I apply?** To apply for Lifeline, call 1-800-562-2556 for an application. You will be asked to provide proof of your eligibility by submitting a document to verify participation in one of the programs listed.
- **How do I continue to receive Lifeline benefits?** Eligibility must be renewed annually.
- **Other useful information:** There are other options that can help you save money, including the free toll blocking and waived deposit with toll blocking.

Link-Up helps households pay the installation charge for telephone service. This program pays some of the cost of installing local service in your home, but Link-Up does not cover the cost of wiring inside your home.

How much will I save by using Link-Up? Link-Up will pay 50% of your installation charges or \$30.00, whichever is less.

- **How do I know if I am eligible?** If you qualify for Lifeline, you also qualify for Link-Up. You must provide proof of eligibility before the service can be activated.
- **Does Link-Up have any restrictions?** You must provide proof of eligibility before the service can be activated.
- **How do I apply for Link-Up?** To apply for Link-Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline. You must re-certify annually.

Being a Lifeline or Link-Up customer does not protect you from being disconnected if you fail to pay your telephone bill.