

**SPEARMAN & BOOKER  
HIGH SPEED INTERNET/WIPLL/CABLE MODEM  
my WIFI SECURE NETWORK for the HOME  
ORDER FORM**

**PROMO** \_\_\_\_\_

\_\_\_\_\_ HIGH SPEED INTERNET/CABLE MODEM

\_\_\_\_\_ HIGH SPEED INTERNET/WIPLL ONLY

\_\_\_\_\_ VOICE & HIGH SPEED INTERNET/WIPLL

\_\_\_\_\_ my WIFI SECURE NETWORK for the HOME

**PTCI REP #** \_\_\_\_\_

**Name:** \_\_\_\_\_

**PTSI E-Mail Address:** \_\_\_\_\_

*(If you do not have an email account with PTSI page two must be completed)*

**Password:** \_\_\_\_\_

**Physical Address & driving directions:** \_\_\_\_\_

**Phone number where you can be contacted during business hours:** \_\_\_\_\_

*You will be contacted to set up an appointment but to help please note if you can be available at the location*

*Monday – Friday between the hours of: \_\_9:30 am – 12:30 pm\_\_ 12:30 pm – 3:30 pm \_\_3:30 pm -5:30 pm*

**Add High Speed Internet/WIPLL/Cable Modem/ myWIFI Secure Network for the Home to #** \_\_\_\_\_

*(Credit check may be required)*

\_\_\_\_\_ I would like to subscribe to **High Speed Interent/WIPLL/Cable Modem/ my WIFI Secure Network for the Home**

**I would like to disconnect telephone number** \_\_\_\_\_ **after High speed internet is installed.**

	<b>Residential</b>	<b>Business</b>
_____ <b>Up to 3 Mbps</b> download & 384 upload	\$39.99	\$49.99
_____ <b>up to 6 Mbps</b> download & 512 upload	\$49.99	\$59.99
_____ <b>WIPLL** Gold Plan</b> up to 768 KBPS down 384 Kbps up	\$24.99	N/A
_____ <b>WIPLL** Platinum Plan</b> up to 1.5 Mbps down 512 Kbps up	\$35.99	\$44.99
_____ <b>myWIFI Secure Network For Homes</b>	\$ 9.95	N/A

\_\_\_\_\_ **SecureIT Plus \$5.95/Mo. & \$4.95 installation fee**

\_\_\_\_\_ **SecureIT Plus oprtional remote installation & 1 time PVC clean up \$19.95**

\_\_\_\_\_ **MyCustomPak (See details on www.ptci.net) \*\*Attach MyCustomPak worksheet\*\***

*\*\*Will only install WIPLL if other Cable modem High speed internet is not available unless customer pays in advance for equipment & installation\*\**

Operating system must be: \_\_\_\_\_ Windows 2000or above **OR** \_\_\_\_\_ Macintosh 9.0 or higher(N/A for my WiFi)

Computer is a Laptop: \_\_\_\_\_ Yes \_\_\_\_\_ No

Networked with other computers: \_\_\_\_\_ Yes \_\_\_\_\_ No

\_\_\_\_\_ Request PTCI to install a My WiFi Secure Network for the Home (Fill out information on page 3)

High Speed Internet/WIPLL/Cable Modem installation charge \$135.00

**Modem will be furnished while you have the service but must be returned if service disconnected or charges will apply**

Standard 10/100 Ethernet Card \$25.00      Small 10/100 Ethernet Card \$40.00      USB/Ethernet Adapter \$30.00

*(10/100 Ethernet card is required).*

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OFFICE USE:      DEPOSIT AMOUNT \_\_\_\_\_

ADVANCE PYMNT: \_\_\_\_\_

Port \_\_\_\_\_ ADD'L Port \_\_\_\_\_

***If you do not have an email account with PTSI fill in blanks below:***

**Main Username/email address @ptsi.net:** (must be between 4 & 15 letters, numbers or combination):

**Password** (must be between 6 & 8 letters, numbers or combination):

1<sup>st</sup> Choice: \_\_\_\_\_

2<sup>nd</sup> Choice: \_\_\_\_\_

Password: \_\_\_\_\_

**Additional email address:**

1. 1<sup>st</sup> Choice: \_\_\_\_\_

2<sup>nd</sup> Choice: \_\_\_\_\_

Password: \_\_\_\_\_

2. 1<sup>st</sup> Choice: \_\_\_\_\_

2<sup>nd</sup> Choice: \_\_\_\_\_

Password: \_\_\_\_\_

3. 1<sup>st</sup> Choice: \_\_\_\_\_

2<sup>nd</sup> Choice: \_\_\_\_\_

Password: \_\_\_\_\_

4. 1<sup>st</sup> Choice: \_\_\_\_\_

2<sup>nd</sup> Choice: \_\_\_\_\_

Password: \_\_\_\_\_

#### **ACCEPTABLE USE POLICY**

The following Terms and Conditions govern all use of ptsi.net services. ptsi.net reserves the right to modify these Terms and Conditions from time to time. Continued use of said services from and after the date of any revision shall be deemed full and complete acceptance of all Terms and Conditions and applicable fees and all changes and/or modifications thereto.

Internet service is provided by ptsi.net (hereinafter "Provider") for the use and enjoyment of authorized users (hereinafter "User") only. Said services may be used for lawful purposes only.

The User certifies that he or she is at least 18 years of age.

Payment by User for subscribed services shall be made monthly in advance. Overage hours when applicable shall be computed and billed to User in arrears. Provider reserves the right to change fees for services and to add or delete services at any time. You may not be logged in more than once per account (for regular accounts). In the event that you do, your account will be suspended, and you will have to call us to reactivate it. You will be double billed for double logins.

Provider's service, including dial-up and broadband access, is limited to authorized User only, is non-transferable and may not be re-sold. The login ID, password and e-mail address is assigned exclusively to User. Providing User's login ID and/or password to unauthorized persons is a violation of these Terms and Conditions. Provider assumes no responsibility for access to User's account by unauthorized persons.

Provider does not warrant that its service will be uninterrupted or error free nor does it warrant any information, software or other material accessible is free of "viruses," "corruption's" or other harmful components. Provider, its employees, its affiliates and its contractors shall be held harmless for any lost profits or direct, indirect, incidental, special, punitive or consequential damages resulting from reliance upon the use of Provider's software or Provider's services.

User understands that transfer, reproduction, distribution or re-distribution of information, software or other material protected by copyright or other proprietary right, without obtaining permission of the copyright owner or rightholder, is prohibited.

User understands that the Internet contains unedited materials, some of which may be considered offensive to User. User accesses such materials at User's own risk. Provider neither exerts control over nor assumes any responsibility for User's access to any such materials.

User agrees to abide by provider's Acceptable use policy.

**Provider acknowledges User's privacy with respect to electronic-mail (e-mail) transmissions. User acknowledges, however, Provider retains the right both to monitor its services electronically from time to time to assure compliance with these Terms and Conditions and to disclose any information necessary to comply with any law or regulation.**

This agreement is subject and subordinate to all Rules and Regulations of any and all applicable governmental regulatory authorities.

In the event, User violates these Terms and Conditions, Provider reserves the right to suspend or discontinue access to all or part of its service, without notice.

ptsi.net user accounts are for individual users and the account holder therefore agrees not to share the password of the account. The account holder acknowledges that ptsi.net may terminate the account after appropriate notification if the account holder does not comply.

ptsi.net user web pages are for personal use only. They may not be used for the advertising or promotion of a product, good, service, or company.

Any use of ptsi.net resources that disrupts the normal use of the system for other users is deemed unacceptable. Such unacceptable uses include, but are not limited to, the following:

>Using ptsi.net for illegal purposes.

>Using ptsi.net to transmit threatening, obscene or harassing materials.

>Using ptsi.net to interfere with or to disrupt network user, services or equipment. Disruptions include, but are not limited to, distribution of unsolicited advertising, propagation of computer viruses or worms, and using the network to make unauthorized entry to any other machine accessible via the network.

>Using ptsi.net to post a single article or advertisement to more than ten (10) Usenet or other newsgroups, forums, email mailing lists or other similar group or lists; to post to any Usenet or other newsgroup, forum, email mailing list or other similar group or list articles which are off-topic according to the charter or other owner-published FAQ or description of the group or list; or to send unsolicited mass emailing to more than twenty-five (25) email users, if such unsolicited emailing provoke complaints from recipients.

>Using ptsi.net to transmit any material in violation of any U.S., state, or local regulation which may include but is not limited to copyrighted material, threatening, obscene, libelous, or defamatory material, or material protected by trade secret.

**MY WIFI SECURE NETWORK for the HOME SOLUTION**

You can get the most out of your WIPLL High Speed Internet Service with My WiFi Secure Network for the Home. PTCI will install up to 4 devices. This can include desktop or laptop computers &/or game consoles.

**\*\*\*Network will be for shared internet access.\*\*\***

***PTCI reserves the option to install wireless or wired networking.***

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**MONTHLY CHARGE: \$ 9.95**  
**INSTALLATION CHARGE PER DEVICE: \$45.00**

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**REQUIREMENTS:**

Yes  No Customer has High Speed Internet/WIPLL/Cable Modem

Yes  No Computers has Windows 2000 or above.

***Note: We will network only if Windows 2000 or above & both operating systems must be the same or compatible.***

Yes  No Customer has software/drivers for each device

***Note: Desktop Computer must have an empty PCI slot***

Yes  No Laptop has one available PCMCIA Type II or Type III Slot & 1MB free space for drivers

Yes  No Game consoles is network ready

***Note: PTCI will complete the connection to the internet but customer must set up their account with game console provider.***

(If your computer is password protected please fill out the following username & password information.)

\_\_\_\_\_ Username \_\_\_\_\_ Password for device #1 (Administrator)

\_\_\_\_\_ Username \_\_\_\_\_ Password for device #2 (Administrator)

***Note: Each computer must have 802.11B or 802.11G network card or PTCI will install one.***

**\*\*\*If installed under a promotion, customer will be required to sign a one year commitment\*\*\***

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**EQUIPMENT TO NETWORK:** (Please enter the number of each device to network)

\_\_\_\_\_ Desktop Computer/s

\_\_\_\_\_ Laptop Computer/s

\_\_\_\_\_ Playstation (Must be network ready)

\_\_\_\_\_ Xbox (Must be network ready)

\_\_\_\_\_ Other Game Console (Must be network ready)

***Note: PTCI will complete the connection to the internet but it will be the customer's responsibility to set up their account with game console provider.***

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I understand that I will be charged \$1/hour over 5 hours for dial up to PTSI Internet. This is not for WIPLL but will only be charged if I use dial up after WIPLL is installed

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**EQUIPMENT RETURN**

Customer agrees to protect and insure all leased High Speed Internet/WIPLL/Cable Modem, My WiFi Secure Network for the Home or any other equipment used to install the service(s) against lightning, theft, collision, water damages and other losses in the amount of the full price (listed below) of the equipment. \*\* In the event of any malfunction of the equipment the customer shall report it to PTCI trouble department. Customer agrees not to repair or have others attempt to repair equipment. Customer will be liable for repairs if the manufacturer seal is broken or for any other willful damage. If the equipment is not returned in proper working condition, the customer will be billed for the repair charges up to, but not to exceed, the full price of the equipment.

<b>Wireless Notebook Adapter</b>	<b>\$ 65.00/Ea.</b>	<b>G Range Expander</b>	<b>\$ 90.00/Ea.</b>
<b>Wireless G PCI Card</b>	<b>\$ 65.00/Ea.</b>	<b>Broadband Router</b>	<b>\$ 75.00/Ea.</b>
<b>Game Adapter</b>	<b>\$ 90.00/Ea.</b>	<b>Wireless Access Point</b>	<b>\$ 65.00/Ea.</b>

**Authorized Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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**High Speed Internet/WIPLL/Cable Modem, My WiFi Secure Network for the Home Installation Agreement**

Customer requests installation of High Speed Internet/WIPLL/Cable Modem or My WiFi Secure Network for the Home equipment such as modem(s), broadband router, network card(s) or any other equipment used to install the service(s) from PTCI. Customer hereby waives any warranty or claim for damages against PTCI as a result of this installation except for damages caused by willful negligence. PTCI shall not be liable for any damages resulting from acts of God or other intervening causes and in no event shall PTCI be liable to customer for any consequential damages which may be incurred. PTCI assumes no responsibility or liability for access to user's home network by unauthorized persons.

**Authorized Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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**Commitment Agreement  
(Required If Customer Signed Up Under Promotion)**

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**WIPLL Early Termination Charge:**

Elapsed Time:	<b>Amount Due</b>
If disc any time less than twelve (12) months	<b>\$200.00</b>

**Authorized Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

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**My WiFi Secure Network for the Home Early Termination Charge:**

Elapsed Time	<b>Amount Due</b>
If disc any time less than twelve (12) months	<b>\$200.00</b>

**Authorized Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**\*\*\*PRICES ARE SUBJECT TO CHANGE AT ANY TIME\*\*\***